

THE SALVATION ARMY (TSA)
SW FL- REGION 6/COMMUNITY RESOURCE GUIDE
(TSA locations in: Port Charlotte, Naples, Sebring, Ft. Myers, Bradenton, Sarasota & Venice)
(Includes: Charlotte, Collier, De Soto, Glades/ Hendry, Hardee, Highlands, Lee, Manatee & Sarasota Counties)
Revised: 09.09.15

INFORMATION & REFERRAL HOTLINES
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Dialing 2-1-1 connects people to human service resources in their community such as food, clothing, shelter, medical/mental health services and more. This information is free and confidential, is available 24/7, in various languages, and includes crisis counseling. **Homeless shelters often have waiting lists. Always call ahead to see if space is available.**

2-1-1 Charlotte County	2-1-1 or 941.205.2161	http://www.Charlotte211.net Serves: Charlotte County.
2-1-1 United Way of Collier County	2-1-1 or 239.263.4211	http://www.collier211.org/ Serves: Collier County.
2-1-1 United Way of Central Florida	2-1-1 or 863.648.1515 or 1.800.881.8929	http://www.uwcf.org/ Serves: Hardee, Highlands & Polk Counties.
2-1-1 United Way/Lee County	2-1-1 or 239.433.3900 (Lee) 1.800.887.9234 (Glades/Hendry)	http://www.unitedwaylee.org/ Serves: Lee, Glades & Hendry Counties. Lee County Pocket Guide to Emergency Assistance, 2015 edition: http://www.leehomeless.org/get-help/
2-1-1 United Way of Manasota	2-1-1 or 941.308.4357	http://211suncoast.communityos.org/cms Serves: De Soto, Manatee & Sarasota Counties.

County Sheriff's Departments

Dial 9-1-1 for emergencies	Non-emergency numbers:	
Charlotte County Sheriff	941.639.2101	http://ccso.org/
Collier County Sheriff	941.474.3233 (Englewood)	http://www.colliersheriff.org
DeSoto County Sheriff	239.252.9300	http://desotosheriff.com/
Glades County Sheriff	863.993.4700	http://www.gladessheriff.org/
Hardee County Sheriff	863.946.1600	http://www.hardeeso.com/
Hendry County Sheriff	863.773.0304	http://www.hendrysheriff.org/
Highlands County Sheriff	863.674.5600	http://www.highlandssheriff.org/
Lee County Sheriff	863.402.7200	http://www.sheriffleefl.org/main/
Manatee County Sheriff	239.477.1000	http://manateesherriff.com/
Sarasota County Sheriff	941.749.3011	http://www.sarasotasheriff.org/

American Red Cross Southern Gulf Region	239.278.3401	http://www.gulfcoastredcross.org/ Serves: Collier, Lee, Hendry & Glades Counties
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American Red Cross Central FL Region	407.894.4141	http://redcross.org/local/central-florida Serves: Charlotte, DeSoto, Hardee, Hillsborough, Manatee, Pasco, Pinellas and Sarasota Counties.
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American Red Cross Mid-Florida Region	407.894.4141	http://www.redcross.org/local/central-florida Serves: Highlands County & 12 other counties.
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A Safe Haven for Newborns	1.877.767.2229	http://www.asafehavenfornewborns.com
Family Health Line (prenatal & infant care)	1.800.451.2229	http://211bigbend.net/hotlines/
FL Child Support Enforcement	1.800.622.5437	http://dor.myflorida.com/dor/childsupport/

FL Coalition Against Domestic Violence	1.800.500.1119	http://www.fcadv.org/
FL Council Against Sexual Violence	1.888.956.7273	http://www.fcasv.org/
FL Council on Compulsive Gambling	1.888.236-4848	http://www.gamblinghelp.org/
FL Dept. of Children & Families/Abuse Hotline	1.800.962.2873	http://www.dcf.state.fl.us/programs/abuse/
Florida HIV/AIDS Hotline	1.800.352.2437	http://www.211bigbend.net/
FloridaLawHelp.org		http://floridalawhelp.org
Florida State Official Website	1.866.693.6748	http://411.myflorida.com/
Medicare Hotline	1.800.633.4227	http://www.medicare.gov/default.aspx
Medicaid Hotline	1.866.762.2237	http://myflfamilies.com/
Nat'l Human Trafficking Resource Ctr.	1.888.373.7888	http://www.polarisproject.org/
Nat'l Runaway Safeline (formerly Switchboard)	1.800.786.2929	http://www.1800runaway.org/
Poison Information Center	1.800.222.1222	http://www.aapcc.org/
Substance Abuse Treatment Hotline	1.800.662.4357	http://www.samhsa.gov/treatment/
Suicide Hotline/ National	2-1-1 or 1.800.273.8255	http://suicidepreventionlifeline.org/
Veterans Suicide Hotline	1.800.273.8255 X1	http://www.veteranscrisisline.net/
Unemployment Call Center	1.866.778.7356	http://www.floridajobs.org/

THE SALVATION ARMY SERVICES (TSA)

See *Emergency Services* section.

Most Salvation Army locations provide social services: emergency assistance with food, clothing, utilities, and shelter (when available and with qualification requirements). Call first to verify availability of services. **Due to the fact that family services are connected to emergency housing, shelter cannot be provided for sexual offenders.**

TSA/FL Div. Headquarters

5631 Van Dyke Road
Lutz, FL 33558
813.962.6611

<http://www.salvationarmyflorida.org/>

The Florida Divisional Headquarters oversees all Salvation Army programs in the state. The Correctional Services Dept. provides support services and guidance to all Corrections Services in the state. Various **Community Resource Guides** are available on website: <http://www.salvationarmy Corrections.org/>

CHARLOTTE/DE SOTO COUNTIES:

TSA/Emergency Services

2120 Loveland Blvd.
Port Charlotte, FL 33980
941.629.3170
941.629.5950 (Arcadia office)
Basic needs: food, clothing, utilities,
Furniture, Xmas aid, back to school, etc.
Only cold weather shelter.

<http://www.salvationarmyflorida.org/portcharlotte/>
<http://www.salvationarmyflorida.org/naples/>

COLLIER COUNTY:

TSA/Social Services

3050 Horseshoe Dr., Bldg. B, #260
Naples, FL 34104
239.210.4009

No shelter at either of these locations. Services provided: food, clothing, utilities, rent/mortgage, bicycles, furniture/clothing (voucher for Family Store), Xmas aid, Thanksgiving, school supplies and portable air conditioners, etc.

TSA/Social Services

2050 Commerce Ave. #8
Immokalee, FL 34142
239.657.2199

GLADES/HENDRY/LEE COUNTIES (FT. MYERS):

TSA/Non-Secure State Drug Treatment Program

2400 Edison Ave.
Ft. Myers, FL 33901
239.332.0140
Provides residents sobriety classes,
job training, educational classes,
budget workshops, life skills and
spiritual guidance.

<http://www.salvationarmyleecounty.org/>

TSA/Federal Residential Re-Entry Center

2400 Edison Ave.
Ft. Myers, FL 33901
239-332.0140

Provides BOP inmates the opportunity to transition back into the community with assistance in job placement, family reunification, and life skills, in a 6 month (approx.) residential program.

<http://www.salvationarmyleecounty.org/>

TSA/Corps (Church)

10291 McGregor Blvd.
Ft. Myers, FL 33919
239.278.1551

<http://www.salvationarmyleecounty.org/>

Worship services, Home League (women’s fellowship), Bible study, family night dinner, and band/songsters (choir).

TSA/Social Services Center

2400 Edison Ave.
Ft. Myers, FL 33901
239.334.3745

Emergency services for food, clothing, shelter and medical care. **Emergency Housing**, 1-2 nights only. Transitional housing for women, children & families. **We Care Medical Services** for patients at or below 150% of the Federal Poverty Level/uninsured and not eligible for government assistance. **Disaster Services** provides assistance to individuals and communities affected by disasters/catastrophic events. **Crossroads Program** is a 26 week residential program for individuals desiring to break the cycle of substance addiction. **Summer Camp Program** for children at the Corps and in the community.

TSA/Social Services Satellite Offices:

Hendry County

133 N. Bridge Street
LaBelle, FL 33935
863.674.1441
Emergency services, food, utilities, financial, prescriptions. No shelter.

<http://www.salvationarmyleecounty.org/>

Hendry County

3969 W. Sugarland Hwy.
Clewiston, FL 33440
863.233.6190
Emergency services, food, utilities, rent, financial, & prescriptions. No shelter.

Lee County

28331 S. Tamiami Trail, B-8
Bonita Springs, FL 34134
239.948.5200
Emergency services, food, utilities, rent, financial, and some medical. No shelter.

Lee County

25 Homestead Rd.
Lehigh, FL 33936
239.491.6071
Limited services: FPL, food, crisis mgt. & referrals. Tues/Wed/Thur.

TSA/Family (Thrift) Stores

1855 Boy Scout Drive
Ft. Myers, FL 33907
239.628.1147

<http://www.salvationarmyleecounty.org/Locations/thrift.html>

Clothing and household goods at affordable prices. Sales support programs in the community. **Additional store locations available on:** <http://satruck.org/>

HIGHLANDS/HARDEE COUNTIES (SEBRING):

TSA/Misdemeanor Correctional Services

3135 Kenilworth Blvd.
Sebring, FL 33870
863.385.7548
Misdemeanor supervision of clients that have been assigned to non-felony probation. Referrals made to assist clients to successfully complete their probation including referrals to social services, drug testing, substance abuse treatment, etc.

<http://www.salvationarmysebring.org/>

TSA/Administrative Office/Social Services

3135 Kenilworth Blvd.
Sebring, FL 33870
863.385.7548
Emergency services for utilities, food, & clothing (voucher for Thrift Store). No emergency shelter available.

Family (Thrift) Store at this locations.

863.385.3422

TSA Corps (church)

120 N. Ridgewood Drive
Sebring, FL 33870
863.385.7548
Worship services, women & men’s ministries, youth programs and bible study.

MANATEE (BRADENTON):

TSA/Post Release Transitional Housing Program

1204 14th Street, West
Bradenton, FL 34205
941.748.5110
Program for men that provides transitional housing, substance abuse support services, assistance with employment, education, transportation, clothing, referral for medical/dental/mental health and spiritual support.

<http://www.salvationarmyflorida.org/bradenton/>

TSA/Administration & Social Services

1204 14th Street, West
Bradenton, FL 34205
941.748.5110
Provides emergency assistance: shelter, transitional living, food, and basic needs for homeless men/women/and children and those at risk of homelessness..

TSA Corps (church)

5328 24th Street, East
Bradenton, FL 34203
941.755.3248
Worship services, youth activities, Bible study, women’s ministries, and Spanish worship services.

SARASOTA COUNTY (SARASTOA & VENICE):

**Sarasota Area Command/Corps (church)/
Center of Hope**

1400 10th Street
Sarasota, FL 34236
941.954.4673

Provides basic needs: food, shelter (men, women/families. **Must be pre-screened by United Way (call 2-1-1 or 941.308.4357) for a referral.** Corp provides worship and family services.

<http://www.salvationarmyflorida.org/sarasota/>

TSA/Corps & Emergency Services

1051 Albee Farm Road
Venice, FL 34285-6214
941.484.6227
Emergency assistance: food, clothing, bus passes, utilities. and rent. No shelter.

Corp provides worship and family services.

<http://www.salvationarmyflorida.org/venice/>

Satellite Office:

4940 Pan American Blvd.
North Port, FL 34287-3424
941.240.5108
Food pantry, and utilities.
No shelter.

TSA/Faith Program

Families in Transitional Housing

1400 10th Street
Sarasota, FL 34236
941.954.4673

Transitional living program for homeless families w/children. Twelve furnished apts., rent free for 1 yr. while participants save money, practice money mgt. and learn basic life skills, etc.

<http://www.salvationarmyflorida.org/sarasota/>

TSA/VIP-ER Program (Voluntary Interim Placement-Enhanced Recovery Program)

1400 10th Street
Sarasota, FL 34236
941.954.4673

Ten week residential program supported by 7 local agencies. Program is geared for those seeking treatment for drug and alcohol addiction. Must be a Sarasota County resident to be eligible.

THE SALVATION ARMY ADULT REHABILITATION CENTERS (ARC):

TSA/ Adult Rehabilitation Center (ARC)

5885 66th Street North
St. Petersburg, FL 33706
727.541.7781

Faith based voluntary substance abuse treatment **program for men.** Program offers residential housing, work, and group/individual therapy along with spiritual care. Minimum time in program is 6 months. There are 4 additional Locations in the state: Ft. Lauderdale, Miami, Jacksonville & Orlando.

<http://www.salvationarmyflorida.org/adult-rehabilitation-center/>

TSA/Adult Rehabilitation Center (ARC)

13815 N. Salvation Army Lane
Tampa, FL 33613
813.972.0471

EMERGENCY SERVICES
See Government, Housing, Medical, and The Salvation Army Services sections.

FL Dept. of Children & Families (DCF)

Food Stamps (SUNCAP)
Medicaid
Temporary Assistance to Needy Families (TANF)
1.866.762.2237 (Access info line)

<http://www.dcf.state.fl.us/ess/>
<http://www.dcf.state.fl.us/ess/foodstamps.shtml>
<http://www.dcf.state.fl.us/ess/medicaid.shtml>
<http://www.dcf.state.fl.us/ess/tanf.shtml>

This department is responsible for public assistance eligibility determination and ongoing case management for **Food Stamps (SUNCAP), Temporary Cash Assistance (TCA), Medicaid, and Temporary Assistance for Needy Families (TANF).**

Local Customer Service Centers:

Ft. Myers Service Center (Lee County)

2295 Victoria Avenue, Rm. 110
Ft. Myers, FL 33901
239.332.2822 (M-F 8am-50m)

Access benefits online: <http://www.myflorida.com/accessflorida/>

Glades/ Hendry Counties Service Centers:
LaBelle Storefront
813 E. Hickpochee Ave. Suite 100
LaBelle, FL 33935

Hardee/Highlands County
Hardee Service Ctr.
1016 S 6th Ave.
Wauchula, FL 33873
Sebring Service Ctr.
209 N. Ridgewood Drive
Sebring, FL 33870

Charlotte County
Closest center is:
North Port Storefront
14830 Tamiami Trail #14806
North Port, FL 34287*

Manatee County
Bradenton Service Ctr.
2004 43rd Ave. West
Bradenton, FL 34205

Collier County
Immokalee Service Center
750 South 5th St.
Immokalee, FL 34142
Naples Service Center
4215 Tamiami Trail East
Naples, FL 34112

Sarasota County
1864 17th Street
Sarasota, FL 34234-7590
*See also: North Port location.

DeSoto County
Arcadia One-Stop Ctr.
805 North Mills Ave.
Arcadia, FL 34266-8716

SNAP Program (Supplemental Nutrition Assistance Program)
1.800.221.5689 (national info line)
850.245.4444 Ext. 2900 (State Contact)

<http://www.fns.usda.gov/snap>
SNAP is the new name for the Federal Food Stamp Program that provides healthy food for low income households. **SUMMER BREAKSPOT PROGRAM feeds low-income children during the summer**

Catholic Charities/Diocese of Venice, Inc.
Administrative Offices
1000 Pinebrook Road
Venice, FL 34284-2116
941.355.4680 (Sarasota/Manatee Counties)
239.334.4007 (Lee, Hendry, Glades Counties)
863.494.1068 (DeSoto County)
239.455-2655 (Collier County)

<http://www.catholiccharitiesdov.org/>
Services in Southwest Florida: adoption, adult education, ACCESS FL, clothing, counseling, early education, financial assistance, food programs, HIV/AIDS services, immigration/human trafficking, refuge services, etc.

CHARLOTTE COUNTY:
Charlotte County Human Services/ Family Services Office
1050 Loveland Blvd.
Port Charlotte, FL 33980
941.833.6500

<http://www.charlottecountyfl.gov/services/familyservices/>
Self-sufficiency program for low-to-moderate income families, temporary emergency assistance programs, food closet, LIHEAP/EHEAP (for seniors) programs, utilities assistance, discount prescription card and Safelink free cell phone. Children and Veteran services.

The Safe House Emergency Shelter
1476 Kenesaw Street
Port Charlotte, FL 33948
941.627.4313

http://cchomelesscoalition.org/about_us/shetler.php
Only shelter in Charlotte County. Provides services to men, women and families. Intensive case management, employment assistance, detox-recovery program and much more.

COLLIER COUNTY:
Collier County Housing & Human Services (including Veteran Services)
3339 East Tamiami Trail Bldg. H, Rm. 211
Naples, FL 34112
239.252.CARE (2273)
239.252.2638 (Social Services & Seniors)

<http://www.colliergov.net/index.aspx?page=107>
Provides basic needs, both health and social, prescriptions, affordable housing, etc. Assistance for seniors and vets.

The Community Foundation of Collier County
239.649.5000

<http://www.cfcollier.org/nonprofits/resource-directory/>
Online Non-Profit Resource Directory for residents of Collier County to get connected with community services.

St. Matthews House
Justin's Place Intake Coordinator
2691 Airport Rd., South
Naples, FL 34112
239.687.7633
Immokalee Friendship House
602 West Main Street
Immokalee, FL 34142
239.657.4090

<http://www.stmatthewshouse.org/>
Faith-based programs to assist those in need. Services include food, shelter, and substance abuse recovery program.

This location provides meals, clothing and shelter also.

HARDEE & HIGHLANDS COUNTIES:

New Testament Mission
604 Lemon Street
Sebring, FL 33870
863.0035

no website found
Faith-based emergency shelter for men only. Church attendance required.
No physical disabilities and must seek employment.

LEE/GLADES/HENDRY COUNTIES:

Bonita Springs Assistance Office (Lee)
25300 Bernwood Drive, Unit 6
Bonita Springs, FL 34135
239.992.3034

<http://www.bonitaassistance.org/>
Provides temporary assistance with food, rent/mortgage, utilities, prescriptions, dental, gas vouchers, clothing and school supplies to qualifying residents of Bonita Springs. Call for appointment.

Catholic Charities of Hendry County
208 North Dean Duff Ave.
Clewiston, FL 33440
863.983.2274

<http://www.catholiccharitiesdov.org/>
Provides community outreach and social services.

Community Cooperative Ministries Inc. (CCMI)
3429 Dr. Martin Luther King, Jr. Blvd.
Ft. Myers, FL 33916
239.332.7687
Ft. Myers Rescue Mission
6900 Mission Lane
Ft. Myers, FL 33916
239.334.7365

<http://ccmileecounty.com/>
Services: provides meals, groceries, quality early childhood education, social services, case management and referrals to the homeless, homebound, seniors, working poor, children and frail in Lee County.

<http://fortmyersrescuemission.org/>
Faith-based homeless shelter for men. Provides counseling, and job search incentives. Homeless outreach.

Glades County Social Services
198 6th Street
Moore Haven, FL 33471
863.946.6411 or 2-1-1

http://www.financial-assistance.us/listing/fl_glades-county-social-services
Provides emergency assistance for the elderly, unemployed and disabled. Food vouchers, prescriptions, and utility assistance as funds are available.

Hendry County Social Services
133 N. Bridge St.
LaBelle, FL 33935
863.674.1441
969 W. Sugarland Hwy.
Clewiston, FL 33440
863.233.6190

http://henadryfla.lnet/social_services/index.php
Hendry Co. along with the United Way and The Salvation Army provide emergency services: food, and other services at 2 locations.

**Jewish Federation of Lee/Charlotte Counties
Jewish Family Services**

9701 Commerce Center Court
Ft. Myers, FL 33908
239.481.4449

<http://www.jewishfederationlcc.org/>

Social service referrals, **food pantry** (call first), social and educational classes, counseling (limited), support for those with special needs and the elderly.

**Lee County Homeless Coalition
Lee County Pocket Guide to Emergency
Assistance (Green Book)**

1500 Colonial Blvd., Ste. 221
Ft. Myers, FL 33907
239.322.6600

<http://www.leehomeless.org/>

Helpful guide for those finding themselves homeless or in immediate need of assistance. Referral information for: emergency, low-income and transitional (half-way) housing, emergency financial aid, food pantries, meals, health care, employment training, etc. **Guide can be downloaded online.**

**Lee County Dept. of Human Services
Emergency Services**

Family Self-Sufficiency Program

2440 Thompson Street
Ft. Myers, FL 33901
239.533.7996 (eligibility information)
239.533.7900 (Self-Sufficiency Program)

<http://dhs.leegov.com/>

Financial assistance in the form of payments to vendors such as utility companies or landlords. Funding not always available. Eligibility requirements must be met. LIHEAP and CTS (Cost to Share) programs. **Family Self-Sufficiency Program** serves low-to-moderate income households to become, or remain self-sufficient. Call first for funding availability and eligibility criteria.

**Lee County Faith Based Social
Service Groups Listing**

<http://faithgroups.leegov.com/Lists/Agencies/AllItems.aspx>

Listing of Faith Based agencies providing: food, clothing, child care, counseling, recovery groups, education, etc.

Lehigh Community Services

201 Plaza Drive, Suite 3
Lehigh, FL 33936
239.369.5818

<http://lehighcommunityservices.com/services.html>

Emergency assistance for residents of Lehigh: food, utilities, with goal of self-sufficiency. Call for appointment.

**United Way Neighborhood Houses
Dunbar United Way House**

3511 Martin Luther King Jr., Blvd.
Ft. Myers, FL 33907
239.332.7151

<http://www.unitedwaylee.org/UWHouses9-20-11.pdf>

Listing of various UW Houses that provide one stop access to various community human service agencies. Listing of sites online and in manual.

MANATEE & SARASOTA COUNTIES (Bradenton, Sarasota & Venice)

Catholic Charities Diocese of Venice, Inc.

Manatee County/Bradenton

1219 16th Street West
Bradenton, FL 34205
941.714.7829

<http://www.catholiccharitiesdov.org/services/locations/index.html>

Housing and foreclosure prevention counseling. First time homebuyers classes, improving credit reports, developing a savings plan, getting out of debt, and working with a lender in a default loan situation.

**Catholic Charities Diocese of Venice, Inc.
Sarasota & Manatee Counties**

5055 N. Tamiami Trail
Sarasota, FL 34234
941.355.4680

<http://www.catholiccharitiesdov.org/services/locations/index.html>

Multitude of services available: senior services, housing, housing counseling/ foreclosure prevention, financial assistance, immigration, citizenship refugee, homeless mothers program, HIV/AIDs and professional counseling. 7 locations in Sarasota area.

Manatee Community Action Agency, Inc.

302 Manatee Ave. East, Suite 322
Bradenton, FL 34208
941.827.2887

Hardee County

412 West Orange Street, Rm. 201
Wauchula, FL 33873
863.767.8408

<http://manateecaa.org/>

Multitude of services: family self-sufficiency program, LIHEAP, housing counseling, weatherization assistance, HIPPIY and CATCH (speech screening, evaluation/therapy program for preschool age children), etc/

EMPLOYMENT SERVICES

See also *Educational Services* section.

INTERNET JOB SITES/RESOURCES

EmploymentGuide.com

http://www.employmentguide.com/careeradvice/The_Job_Search.html

Career resource site for writing resumes, cover letters, and job searches in your community based on job type and industry. Online job search sites.

The Employ Florida Marketplace

1.866.FLA.2345 (tech support)

<http://www.employflorida.com>

Provides fast access to a complete set of employment tools on one website. Designed for all levels of computer skills.

Employ Florida Marketplace

Silver Edition for Seniors

1.800.438.4128 (Help Desk)

<http://silver.employflorida.com>

Easy to use source of employment help for those 50 and over who are looking for jobs or volunteer opportunities.

VetJobs

P.O. Box 71449
Marietta, GA 30007-1445
1.877.838.5627

<http://www.vetjobs.com/>

Website specifically geared for assisting veterans in finding employment. Site includes many resources to assist ALL members of the military family (including spouses, windows and dependents).

STATE/FEDERAL EMPLOYMENT

The Federal Bonding Program

U.S. Dept. of Labor Initiative

State Bonding Office
1.877.352.2345 (toll free)

<http://www.bonds4jobs.com/>

Federal Bonding Program provides employers with no cost protection when hiring at-risk employees (ex-felons, etc.). Local Career Source Centers provide services for this program.

The Work Opportunity Tax Credit (WOTC)

State WorkForce Agency Coordinator
850.921.3299

<http://www.doleta.gov/business/Incentives/opptax>

WOTC is a federal income tax credit that provides incentives to private for-profit employers to encourage the hiring of individuals who have difficulty finding employment: **ex-felons**, food stamp recipients, SSI recipients, unemployed/disabled veterans, etc.

FL Dept. of Economic Opportunity

FL Re-employment Assistance/Help Ctr.

Claims & Benefits

<http://www.floridajobs.org/help-center---contact-us>

Agency that provides assistance with re-employment assistance (also called **reemployment insurance**) provides temporary wage replacement benefits

1.800.204.2418
Hours 8:00am-5:30pm Mon-Fri

to qualified individuals who are out of work through no fault of their own.

**FL Dept. of Financial Services/
Division of Workers' Compensation**
1.800.342.1741 (Employee Assistance
Line)

<http://www.myfloridacfo.com/WC/>

If you are injured as a result of a work-related accident, your employer's workers' compensation may entitle you to medical and partial wage replacement benefits. Information on how to report an injury/illness, benefits, and reemployment services for injured workers, etc. available online or by calling.

**FL Div. of Vocational Rehabilitation (VR)
FL Dept. of Education**
1.800.451.4327 (helpline)

<http://www.rehabworks.org/>

VR is a federal/state program that helps people with physical or mental disabilities get and keep a job. Services include: career counseling, training/education, job placement, time-limited medical and/or psychological treatment, etc. Application must be filled out before going to appointment.

Office Location Directory: http://www.rehabworks.org/office_directory.shtml

CAREERSOURCE CENTERS:

Directory of CareerSource Centers

<http://www.floridajobs.org/onestop/onestopdir/>

Listing of all CareerSource Centers in Florida (24 Regions). CareerSource Centers provide job seekers with employment opportunities, helpful workshops, wide range of testing, assessment service, **specialized services for ex-offenders and veterans**. **Federal Bonding Program** assistance.

Region 24/CareerSource Southwest Florida (Charlotte, Collier, Glades, Hendry & Lee Counties)

<http://www.swflworks.org/services/>

Lee, Glades & Hendry Counties

1150 Ford Street, Extension
Ft. Myers, FL 33916
239.931.8200

Lee County

1020 Cultural Park Blvd.
Cape Coral, FL 33990
239.673.8591

Hendry County

215-B South Francisco St.
Clewiston, FL 33440
863.983.6138

Collier County

750 S. 5th Street
Immokalee, FL 34142
239.658.3300

Hendry County

921 Anvil Cir.
LaBelle, FL 33935
863.675.1412

Collier County

3050 Horseshoe Dr. North
Naples, FL 34104
239.436.4301

Charlotte County

1032 Tamiami Trail, Unit 9
Port Charlotte, FL 33953
941.235.5900

Region 19/CareerSource Heartland (DeSoto, Hardee & Highlands Counties)

<http://careersourceheartland.com/>

DeSoto County

2610 NE Roan Ave.
Arcadia, FL 34266
863.993.1008

Hardee County

324 6th Ave. N
Wauchula, FL 33873
863.773.3474

Highlands County

5901 US Hwy. 27 South, Suite 1
Sebring, FL 33870-2117
863.385.3672

Region 18/CareerSource Suncoast (Manatee & Sarasota Counties)

<http://careersourcesuncoast.org/>

Manatee County

1112 Manatee Ave. E
Bradenton, FL 34208
941.714.7449

Sarasota County

3660 N. Washington Blvd.
Sarasota, FL 34234
941.358.4200

Pinellas County Job Corps Center

500 22nd Street South
St. Petersburg, FL 33712
727.551.2900
1.800.733.JOBS (5627)

<http://pinellascounty.jobcorps.gov/>

Free education and training program that helps young people train in a career, earn a high school diploma or GED, find and keep a good job. Must be 16-24 years of age and qualify as low-income. Four other program locations: Gainesville, Homestead, Jacksonville and Miami.

Turner Job Corps Center

Residential Parenting Program
2000 Schilling Ave.
Albany, GA 31705-1524
229.883.8500
1.800.733.JOBS (5627)

<http://turner.jobcorps.gov/home.aspx>

One of only two Job Corps Centers that has a **residential program for parents** that provides the opportunity to obtain a high school diploma or GED along with career training. Must check with local Job Corps Center (St. Pete) and speak with the Outreach Counselor first. Student may bring up to two children provided they have proper documents.

Job Corps for Transitioning

Military Members
1.800.733.JOBS (5627)

<http://www.jobcorps.gov/vets.aspx>

Program to assist veterans transitioning from the military to the civilian labor force. Vets receive priority enrollment at all Job Corps Ctrs. For ages 16-24.

U.S. Dept. of Labor (VETS)

Veteran's Employment Training Service
1.866.487.2365

<http://www.dol.gov/vets>

Program to provide resources and expertise to assist and prepare vets to obtain careers, maximize their employment opportunities, and protect their employment rights. **Gold Card services** for Post 9/11 vets.

LOCAL EMPLOYMENT

EMPLOYMENT AGENCIES:

Kelly Services

6611 Orion Drive #102
Ft. Myers, FL 33912
239.936.0086
Wide variety of jobs, clerical, administrative, technical, light industrial, manufacturing, etc.

Labor Finders

3814 Palm Beach Blvd.
Ft. Myers, FL 33916Ft.
239.334.1964
Day labor: 2 forms of ID required and proper work attire.

Labor Ready

2203 Fowler Street
Ft. Myers, FL 33901
239.461.0008
General day labor.

MDT Personnel

(formerly Able Body Labor)
4555 Palm Beach Blvd.
Ft. Myers, FL 33905
239.694.1775
Day labor: construction clean-up.

Dress for Success SW Florida

12995 S. Cleveland Ave., Ste. 153
Ft. Myers, FL 33907
239.689.4992

<http://www.dressforsuccess.org/swflorida>

Promotes the economic independence of disadvantaged women by providing professional attire, a network of support, and career development tools.

Goodwill Industries of Manasota

Job-Connections
701 17th Avenue W
Bradenton, FL 34235
941.941.747.1509

<http://www.experiencegoodwill.org/jobs-goodwill-manasota>

Program designed to help individuals obtain long-term employment or transition to a better paying job. Services include: career counseling, aptitude assessment, resume/cover letter writing skills and interviewing skills. Works with those who have limited job history, lack job skills, and those with physical, psychiatric or developmental disabilities.

Additional locations:

DeSoto County

1701 E. Oak St. #B (SR70)
Arcadia, FL 34266
863.491.1006

Sarasota County

9135 Town Ctr. Pkwy.
Lakewood Ranch, FL 34202
941.773.6506

Sarasota County

14879 S. Tamiami Trail
North Port, FL 34287
941.244.5126

Sarasota County

5150 N. Tamiami Trail
Sarasota, FL 34234
941.360.1268

Sarasota County
1781 Dr. MLK, Jr. Way
Sarasota, FL 34234
941.359.0520
Veterans Program

Sarasota County
676 S. Tamiami Trail
Venice, FL 34285
941.441.0243

Hardee County
713 E. Bay Street
Wauchula, FL 33873
863.773.0034

Goodwill Industries of SW FL, Inc.
4940 Bayline Drive
North Ft. Myers, FL 33917
239.995.2106 or 1.866.995.2106
239.872.8226 (Job-Link)
239.334.4434 (Youth Services)
239.693.9304 (Community Outreach)
239.936.4861 (Wheels for Work)

<http://goodwillswfl.org/joblink/>
Job -Link Services helps people with employment skills training and family strengthening. Assistance with resume preparation, interviewing skills, and access to job opportunities. **Job-Link Centers** throughout the area. **Youth** provides vocational training, mentoring & career exploration for middle and high school students with disabilities and “at-risk-youth.” **Community Outreach Program** assists Haitian population become employed. **Wheels for Work Program** assists eligible low-income Lee County residents to obtain reliable transportation.

Dr. Piper Center for Social Services, Inc.
Senior Employment Program
2607 Dr. Ella Piper Way
Ft. Myers, FL 33916
239.332.5346

<http://www.drpipecenter.org/programs/senior-employment>
Program provides part-time community service **employment for low-income adults 55 and older**. FREE training to assist in acquiring needed skills. Classes include, computer training, resume preparation, job search skills, etc.

Lee County Education & Employment Program (L.E.E.)
Dept. of Human Services
2440 Thompson Street
Ft. Myers, FL 33901
239.533.7900
239.533.7933 (L.E.E. Program Classes)

<http://dhs.leegov.com/programs/familysufficiency/Pages/LEEPProgram.aspx>
L.E.E. Program is designed to rapidly produce a substantial increase in income for low-income working families and provide them a career with upward mobility. Participants receive paid tuition, books, supplies, and may receive assistance with childcare, transportation, and other support services.

GOVERNMENT SERVICES
See *Emergency Services (DCF)* and *Legal Services* section.

CITY/COUNTY SERVICES

Florida Sheriff's Offices Directory

<https://www.flsheriffs.org/uploads/SheriffsAddressesAndFax.pdf>
Listing for all Florida county sheriffs' offices.

Municipal City Police Depts.:

<http://www.fdle.state.fl.us/Content/getdoc/f408d03f-71a7-4ebf-841f-532f4a008d48/Florida-Police-Departments.aspx>
Listing for all Florida city police departments.

COUNTY SHERIFFS' OFFICES
Dial 9-1-1 for emergencies.

Lee County Sheriff
14750 Six Mile Cypress Pkwy.
Ft. Myers, FL 33912-4406
23.477.1000
<http://www.sheriffleefl.org/>

Charlotte County
7474 Utilities Rd.
Punta Gorda, FL 33982.2417
941.639.2101
941.474.3233 (Englewood)
<http://ccso.org/>

Collier County
3319 Tamiami Trail East
Naples, FL 34112-4901
239.252.9300
<http://www.colliersheriff.org/>

DeSoto County
208 Cypress St.
Arcadia, FL 34266-4410
863.993.4700
<http://desotosheriff.com/>

Glades County

1297 E. State Rd. 78
 Moore Haven, FL 33471
 863.946.1600
<http://www.gladessheriff.org/>

Hendry County

101 S. Bridge Street
 LaBelle, FL 33935
 863.674.5600 (main office)
<http://www.hendrysheriff.org/>

Hardee County

900 East Summit St.
 Wauchula, FL 33873-9606
 863.773.0304
<http://www.hardeeso.com/>

Highlands County

434 Fernleaf Ave.
 Sebring, FL 33870-3720
 863.402.7200
<http://www.highlandssheriff.org/>

Manatee County

600 US Hwy. 301 Blvd. W
 Bradenton, FL 32340
 941.747.3011
<http://manateesheriff.com>

Sarasota County

Downtown Office
 2071 Ringling Blvd.
 Sarasota, FL 34237-7040
 941.861.5800
<http://www.sarasotasheriff.org/>

South Office
 4531 State Rd. 776
 Venice, FL 34293-5966
 941.861.1704

JAILS**Jail Nation**

Listing for all Florida county jails.
<http://www.jailnation.com/fl/>

Lee County Ortiz Fac.

2501 Ortiz Ave.
 Ft. Myers, FL 33905
 239.477.1500

Charlotte County Jail

26601 Airport Rd.
 Punta Gorda, FL 33982
 941.833.6300

Collier County Jail

3301 Tamiami Trail East
 Naples, FL 34112 Bldg. J
 239.793.9350

DeSoto County Jail

208 E. cypress St.
 Arcadia, FL 34266
 863.993.4710

Glades County Jail

1297 East State Rd. 78
 Moore Haven, FL 33471
 863.946.1600

Hardee County

900 E. Summit St.
 Wauchula, FL 33873
 863.773.0304

Hendry County Jail

101 South Bridge St.
 Labelle, FL 33935
 863.674.5600

Highlands County

338 S. Orange St.
 Sebring, FL 33870
 863.402.7201

Manatee County

14470 Harlee Rd.
 Palmetto, FL 34221
 941.747.3011

Sarasota County

2010 Main Street
 Sarasota, FL 34237
 941.861.4601

STATE/FEDERAL SERVICES**MyFlorida.com**

State Information Center
 1.866.693.6748 or 850.488.1234

<http://www.myflorida.com/>

Comprehensive listing of state agencies and services.

FL Dept. of Hwy. Safety & Motor Vehicles

2480 Thompson Street (Lee County)
 Ft. Myers, FL 33901
 239.533.6000

<http://flhsmv.gov/index.html>

Driver license and motor vehicle service centers listed online.

Call for an appointment and locations. For information on

documents required, go to: <http://www.gathergoget.com>

Charlotte County

941.743.1350
 (DL & MV)

Collier County

239.596.2653 (DL)
 239.596.2525 (MV)

DeSoto County

863.933.4861 (DL & MV)

Glades County

see Charlotte County
 for DL services
 863.946.6035 (MV)

Hendry County

863.983.1460 (Clewiston)
 863.675.5280 (LeBelle)

Hardee County

863.773.6365
 (DL/MV)

Highlands County

863.402.6685 (DL/MV)
 3 locations

Manatee County

941.741.4800 (DL & MV)
 5 locations

Sarasota County

941.861.8300 (DL & MV)
 5 locations

Social Security Administration

3650 Colonial Blvd. 1st Floor, Ste.101
 Ft. Myers, FL 33966 (Lee County)
 1.800.772.1213 (national toll free)

<http://www.ssa.gov/>

Many services can be provided online. Toll free number provides information for benefits, Social Security card, local office locations, and much more.

Appointments required for services at local offices.

Charlotte County Tamiami Trail, Ste. 200 Port Charlotte, FL 33948 1.800.772.1213	Collier County 2659 Professional Cir. Naples, FL 34119 1.800.772.1213	DeSoto County See Charlotte County	Glades/Hendry Counties 925 SE 1 st Street Belle Glade, FL 33430 1.800.772.1213	Hardee/Highlands 3700 Commercial Dr. Sebring, FL 33870. 1.800.772.1213
Manatee County 5540 SR 64 East Bradenton, FL 34208 1.800.772.1213	Sarasota County 2001 Siesta Drive Sarasota, FL 34239 1.800.772.1213			

Supervisor of Elections

FL Dept. of State/Div. of Elections

http://election.dos.state.fl.us/SOE/supervisor_elections.asp

Click on county map for location and contact information of local offices. Voter registration information. Convicted felons cannot vote, serve on a jury or hold public office until their civil rights have been restored by the FL Board on Offender Review. See **Ex-Offender Services** section.

Lee County 2480 Thompson St Ft. Myers, FL 33902 239.533.8683 www.leelections.com	Charlotte County 226 Taylor St. Unit 120. Punta Gorda, FL 33950 941.833.5400 www.charlottevotes.com	Collier County 3295 Tamiami Trail E. Naples, FL 34112 239.252.8683 www.colliervotes.com	Glades County 500 Ave. J Moore Haven, FL 33471 868.946.5005 www.voteglades.com	Hendry County 25 E. Hickpochee LaBelle, FL 33975 863.675.5230 www.hendryelections.org
Hardee County 311 N. 6 th Ave. Wauchula, FL 33873 863.773.6061 www.hardeecountyelections.com www.votehighlands.com	Highlands County 580 S. Commerce Ave. Sebring, FL 33870 863.402.6655	DeSoto County 201 E. Oak St. Arcadia, FL 34266 863.993.4871 www.votedesoto.com	Manatee County 600 US Hwy. 301 Blvd. W. Bradenton, FL 34205 941.741.3823 www.votemanatee.com	Sarasota County 101 S. Washington Blvd. Sarasota, FL 34236-6940 941.861.8600 www.sarasotavoates.com

MILITARY SUPPORT/SERVICES

American Red Cross

Emergency Communication Services
1.877.272.7334 (toll free, 24/7)

<http://www.redcross.org/find-help/military-families/emergency-communication-services>

Provides emergency communication assistance to family members of military personnel. Services are not provided at local offices. Must call this number.

The following military aid societies work very closely with the Red Cross:

Air Force Aid Society, Inc.

National Headquarters

241 18th Street
Arlington, VA 22202
1.800.769.8951
<http://www.afas.org>

Army Emergency Relief

200 Stoval Street, Room 5533
Alexandria, VA 22332
703.428.0000
1.866.878.6378
<http://www.aerhq.org/>

Navy-Marine Corps Relief Society

857 North Randolph St., Suite 225
Arlington, VA 22203-1757
703.696.4904 or 1.877.272.7337
(emergency contact after hours/Red Cross
<http://www.nmcrcs.org/>

Emergency services for both active and retired military personnel. Services include financial assistance, education programs, phone cards, car care programs, vehicle repairs, funeral expenses, scholarships for dependents, no-interest loans, etc. Access closest military installation regardless of branch or call 1.877.272.7334.

Dept. of Defense OneSource

1.800.342.9647 (help available 24/7)

<http://www.militaryonesource.com>

Official Dept. of Defense website with comprehensive resources to help military families 24 hrs. a day, 7 days a week. Installation locator.

VETERAN SERVICES

OEF/OIF/OND combat veterans can receive five years of cost free medical care for injuries/illness related to active duty service. See **Employment, Other Services (Educational & Ex-Offender,)** sections.

Veterans Administration (VA)

1.800.827.1000
1.800.273.8255 (Crisis Hotline)

<http://www.va.gov>

For specific information about veteran's benefits call or go to website.

Florida Department of Veterans' Affairs (FDVA)

<http://floridavets.org/resources>

<http://www.FloridaVets.org>

Florida Veterans' Benefits Guide 2015 Edition contains resources for Florida veterans. Copy can be downloaded along with a new FDVA Mobile App.

Bay Pines VA Healthcare System

10000 Bay Pines Blvd.
Bay Pines, FL 33744 (St. Petersburg)
727.398.6661 or 1.888.820.0230
727.398.6661 X5618 (substance abuse, mental health X4680)
1.800.273.8255 (Crisis Line)
1.877.424.3838 (homeless vets)

<http://www.baypines.va.gov>

Services: primary care and specialty services, inpatient residential program, surgical services, homeless veteran care, mental health, substance abuse, and more. **Residential Substance Abuse Treatment Programs (SATP), OEF/OIF and Women's Health Care Services. Serves: Pinellas, Manatee, Lee, Charlotte, Collier, Highlands & Sarasota Counties.**

VA Medical Centers (VAMC), Community Based Clinics (CBOC), Outpatient Clinics (OPC), and Outpatient Substance Abuse Clinics (OSAC):

Hours Mon-Fri 8:00am – 4:30pm

Lee County

VA Health Care Center
2489 Diplomat Pkwy. East
Cape Coral, FL 33909
239.652.1800

Charlotte County

Port Charlotte CBOC
4161 Tamiami Trail
Port Charlotte, FL 33952
941.235.2710

Collier County

Naples CBOC
2685 Horseshoe Drive
Naples, FL 34104
239.659.9188

Highlands County

Sebring CBOC
5901 US Hwy. 27, South
Sebring, FL 33870
863.471.6227

Pinellas County

St. Pete CBOC
840 Dr. MLK, Jr. St. N
St. Petersburg, FL 33705
727.502.1700

Sarasota County

Sarasota CBOC
5682 Bee Ridge Rd.
Sarasota, FL 34233
941.371.3349

VA Health Care for Women Veterans

1.855.VA.WOMEN (1.855.829.6636)

<http://www.va.gov/opa/pressrel/pressrelease.cfm?id=2438>

New hotline (as of 4.23.13) **for women veterans** to access the services and benefits that they are eligible for: health care, pharmacy benefits, education benefits, disability compensation home loans, employment assistance and more.

Harvest House Transitional Center

209 N. Lime Ave.
Sarasota, FL 34237
941.953.3154
941.954.2349 (Fax)

<http://harvesthousecenters.com/>

Faith-based FREEDOM transitional drug treatment Program in partnership with the VA. No cost to vets. **Services for men & women.**

FLORIDA VET CENTERS

<http://www.vetcenter.va.gov/>

Vet Centers provide a wide range of services to help make for a successful transition from military to civilian life at no cost to Vet or family members. Services include: individual/group counseling, marital/family counseling, bereavement counseling, medical and benefits referrals, employment counseling, military sexual trauma counseling, referrals, and more. **For combat veterans of all eras:**

Lee County
Vet Center (Ft. Myers)
4110 Center Point Drive, Unit 204
Ft. Myers, FL 33916
239.652.1861 or 877.927.8387 (toll free)

Collier County
Vet Center (Naples)
2705 Horseshoe Dr. South #204
Naples, FL 34104
239.403.2377 or 877.927.8987

Sarasota County
Vet Center (Sarasota)
4801 Swift Rd. Ste. A
Sarasota, FL 34231
941.927.8285 or 877.927.8987

COUNTY VETERAN SERVICES OFFICES

FL Dept. of Veteran Affairs

<http://floridavets.org/locations/>

FL County Veteran Services

Some of the services offered are: Benefits assistance for compensation, pension, health care, education, home loans, Guaranty, burial, and temporary benefits for veterans, dependents, surviving spouse/child, Reservist, National Guard members, and active duty. Some locations also offer **transportation to VA Medical facilities**. Check with your local office. **These offices are a good first link to helping access VA Benefits.**

Lee County 2440 Thompson St. Ft. Myers, FL 33901 239.533.8381	Charlotte County 1050 Loveland Blvd. Port Charlotte, FL 33980 941.764.5579 941.681.3716 (Englewood office)	Collier County VA Services 3301 Tamiami Trail East Naples, FL 34112 239.774.8448	DeSoto County 201 E. Oak St. Ste.202 Arcadia, FL 34266 863.993.4860	Glades County 500 Ave. J Moore Haven, FL 33471 863.946.0566
Hardee County 307 N. 6 th Ave. Wauchula, FL 33873 863.773.9853	Hendry County 110 Broward St. LaBelle, FL 33935-4901 863.675.5250 863. 983.1491 (Clewiston)	Highlands County 7209 S. George Blvd. Sebring, FL 33875 863.402.6623	Manatee County 1112 Manatee Ave. W Bradenton, FL 34206 941.749.3030	Sarasota County 2200 Ringling Blvd. Sarasota, FL 34237 941.861.2899

HOUSING SERVICES

See 2-1-1, Emergency Services, Other Services (Domestic Violence/Sexual Assault), and The Salvation Army sections.

**HUD.GOV/U.S. Dept. of
Housing & Urban Development
Public Housing Agencies FL**

http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/pha/contacts/fl

Program that provides safe, decent and affordable housing to Native Americans, Housing Choice Vouchers for very low-income families, the elderly and persons with disabilities. Local office locations.

Affordable Housing Online

<http://www.affordablehousingonline.com/section8housing.asp>

Access to listings of local housing authorities that provide section 8 vouchers for affordable rentals/homes.

FL Dept. of Children & Families

1.877.891.6445 (emergency financial assistance for housing)

<http://www.dcf.state.fl.us/programs/homelessness>

Assistance with overdue rent/mortgage payments or for deposit assistance when funding is available.

Florida Housing Finance Corp.

850.488.4197

<http://www.floridahousing.org/>

Resources for homebuyers include information on assistance programs, local SHIP programs, renter information and more. This agency administers the **FL Hardest Hit Fund Program**. <http://www.FLHardestHitHelp.org>

Florida Housing Search.org
1.877.428.8844

<http://www.floridahousingsearch.org>
Online service for housing, assisted living facilities, and affordable rentals.

Goodwill Industries of Southwest Florida
4940 Bayline Drive
North Ft. Myers, FL 33917
239.995.6100
1.866.995.2106 (toll free)

<https://goodwillswfl.org/housing/>
HUD approved **apartments for the disabled** located in Cape Coral, Ft. Myers, North Ft. Myers, LeBelle, Lehigh Acres, Punta Gorda & Port Charlotte. Senior **Housing** retirement community (income subsidized) in North Ft. Myers. Does not require a disability.

Gulfcoast Legal Services
“The Tenant’s Handbook”

<http://www.gulfcoastlegal.org/files/housing/The%20Tenant's%20Handbook.pdf>
Booklet with an overview of the rights and responsibilities of a tenant under Florida Law.

HUD Office of Housing Counseling
HUD Approved Housing Counseling
Agencies
1.888.995.4673

<http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm>
Listing of approved agencies that provide: financial counseling, mortgage delinquency and default resolution counseling, budget/credit workshops, pre-purchase counseling, homebuyer education workshops, etc.

Lee County Homeless Coalition
Lee County Pocket Guide to Emergency
Assistance (The Green Book)
1500 Colonial Blvd., Ste. 221
Ft. Myers, FL 33907
239.322.660

<http://www.leehomeless.org/>
Helpful guide for those finding themselves homeless or in immediate need of assistance. Referral information for: emergency services, low-income, transitional (half-way) housing, financial aid, food pantries, meals, health care, employment training, etc. **Guide:**
<http://www.leehomeless.org/wp-content/uploads/2013/07/2015-GREEN-BOOK.pdf>

Lee County Housing Development Corp.
P.O, Box 2854
Ft. Myers, FL 33902-2854
239.275.5105

<http://leecountyhdc.org/>
HUD approved housing counseling agency. Provides: low down payment payments, favorable financing, homeownership training, credit counseling, foreclosure prevention, etc.

Lee County/Dept. of Human Services
Family Sufficiency/LIFT Program
2440 Thompson Street
Ft. Myers, FL 33901
239.533.7900

<http://dhs.leegov.com/programs/familysufficiency/Pages/LIFT.aspx>
LIFT is a housing and self-sufficiency program for homeless individuals, victims of domestic violence, **someone being discharged from jail/prison** who lacks the resources needed to obtain housing.

Lee County/Dept. of Human Services
Housing Opportunities for Persons with
AIDS (HOPWA) Program
2440 Thompson Street
Ft. Myers, FL 33901
239.533.7900

<http://dhs.leegov.com/programs/familysufficiency/Pages/HOPWA.aspx>
Federally-funded program designed to prevent **people with AIDS** from becoming homeless or to assist them in securing stable housing. Eligibility requirements.

HOMELESS SHELTERS/ SERVICES/TRANSITIONAL HOUSING

See *Emergency* and *The Salvation Army Services* sections.

CHARLOTTE COUNTY

Charlotte County Homeless Coalition (CCHC)
Safe House/Emergency Shelter
1476 Kennesaw Street

<http://cchomelesscoalition.org/>
The primary focus of CCHC is to prevent homelessness. Assistance with rents, security deposits, and utilities. Shelter for homeless individuals &

941.627.4313

families. Transitional housing program for families.

DESOTO COUNTY

DeSoto County Social Services Dept.

201 E. Oak Street, Ste. 202
Arcadia, FL 34266
863.993.4858

http://www.desotobocc.com/departments/social_services

Assistance with: transportation for the disadvantaged, LIHEAP, USDA Commodities, housing programs, indigent burials, Medicaid-County billing, Health Care Responsibility Act (HCRA and Veteran services).
No homeless shelters in DeSoto County. See Charlotte County services.

COLLIER COUNTY

Immokalee Friendship House

602 West Main Street
Immokalee, FL 34142
239.657.4090

<http://stmatthewshouse.org/>

Provides shelter, meals, clothing, to families that recently suffered loss of income, **abused women and children**, migrant farm workers, convalescents and people fighting addiction.

St. Matthew's House

2001 Airport Road South
Naples, FL 34112
239.774.0500

Emergency housing/homeless shelter for women, men and families.

GLADES/HENDRY COUNTIES

Glades/Hendry Homeless Coalition

117 Fort Thompson Ave.
LeBelle, FL 37935
863.675.5297

<http://www.swflresourcelink.com/provider/hendryglades-homeless-coalition>

Assistance with food, housing, utilities and transportation. No emergency shelters in Glades or Hendry Counties.

HARDEE & HIGHLANDS COUNTIES:

New Testament Mission

604 Lemon Street
Sebring, FL 33870
863.0035

no website found

Faith-based emergency shelter for men only. Church attendance required. No physical disabilities and must seek employment.

LEE COUNTY

See *Lee County Pocket Guide to Emergency Assistance*: <http://leecountyhomelesscoalition.org>

Bob Janes Triage Center

2789 Ortiz Ave. Bldg. K
Ft. Myers, FL 33905
239.275.3222 X5243
sabrina.gadson@uss.salvationarmy.org

<http://triage.leegove.com/>

Multi-agency program for individuals with mental illness and/or substance abuse disorders to receive help instead of being put in jail. Law enforcement can drop off individuals between 7:30am to 9:15pm. Staffed by members of SalusCare, The Salvation Army, and Lee Memorial Health System.

Ft. Myers Rescue Mission

6900 Mission Lane
Ft. Myers, FL 33916
239.334.7365

<http://fortmyersrescuemission.org/>

Faith-based emergency shelter along with counseling and job search incentives.

MANATEE COUNTY

Turning Point/One-Stop Resource Ctr.

701 17th Ave. West
Bradenton, FL 34205
941.747.1509 (Rent & Utility Assistance)
941.747.0383 (Basic Needs Assistance)

<http://www.tpmanatee.org>

Assistance for those at risk of homelessness or already homeless. Multiple services provided: basic needs, rent/utility, medical/dental clinic. **One-Stop Resource Center** provides assistance with computers, children services, food, laundry facility, showers, and obtaining legal documents (IDs),etc.

941.567.6156 (Medical/Dental Clinic)
941.747.0383 (Open Door Resource Ctr.)

SARASOTA COUNTY

Resurrection House

507 Kumquat Court
Sarasota, FL 34236
941.365.3759

<http://www.resurrectionhousesarasota.org>

Faith-based day resource center for the homeless. Services include: showers, restrooms, laundry, counseling, medical treatment, food, clothing, veteran assistance, post office, phone, etc.

MEDICAL/DENTAL/MEDICATION SERVICES

See **Government Services (Veterans)** section.

***U.S. Dept. of Health & Human Services
Health Resources & Services Administration***

<http://findahealthcenter.hrsa.gov/>

Listing of local health centers that provide services even if you have no health insurance. Centers located in most cities and many rural areas.

Healthcare.gov

1800.318.2596
1.855.889.4325 (TTY)

<https://www.healthcare.gov>

Health insurance information for those without insurance and or a pre-existing condition that has denied them coverage, various health plans and costs. Local contact assistance available:

<https://localhelp.healthcare.gov/>

***Florida Association of Healthy Start
Coalitions (31 in the state)***

850.270.9246

<http://healthystartflorida.com/who-we-are/>

<http://healthystartflorida.com/who-we-are/coalition-map/>

Program designed to strengthen maternal and child health by ensuring access to health care. Services include: home visiting, breastfeeding support, parenting education, prenatal care, etc. **Local chapters online.**

Family Health Line (FL Dept. of Health)

1.800.451.2229
Hours: 8AM-11PM (Mon-Fri)
Weekends: 10:30AM-6:30PM

<http://www.211bigbend.net/>

Statewide Family Health Line offers counseling information/referral about infant and toddler issues. Available in English/Spanish/Haitian/Creole.

FL Dept. of Children & Families (DCF)

Access FL Medical Assistance

1.866.762.2237 (Access Information Line)

<http://www.dcf.state.fl.us/ess>

Medicaid information for families with children, children only, pregnant women, emergency medical assistance (EMA) for non-citizens, Medicaid Cards, and Medically Needy (Share of Cost). Program information site for medical services and low cost prescriptions.

FL KidCare Health Insurance Program

1.888.530.5437

<http://www.floridakidcare.org>

Health insurance for children birth to 18 years, who do not have insurance. Eligibility based on income and family size. Many **non-citizen children are eligible**. Application available online.

Florida Dept. of Health

850.245.4444

<http://www.floridahealth.gov/>

Listing of all Florida county health departments.

Lee County Health Department
 3920 Michigan Avenue
 Ft. Myers, FL 33916
 239.461.6100 (appointments)
 239.332.9601 (immunizations)
 239.656.2563 (STD/HIV/Hepatitis testing)
 239.332.9529 (TB Program)
 239.656.2590 (Dental)

<http://lee.floridahealth.gov/>

Provides health care to the residents of Lee County. Services: women's health/family planning, immunization services, STD intervention, HIV/AIDS **Program, TB Program**, children services, Healthy Start, WIC, etc. **Free dental services** for qualified individuals. **Must be on Medicaid to get services.**

Charlotte County
 941.624.7200 (Pt. Charlotte)

Collier County
 239.252.8200 (Naples)

Glades County
 863.946.0707 (Moore Haven)

Hendry County
 863.674.4056 (LaBelle)
 863.983.1408 (Clewiston)

Desoto County
 863.993.4601

Hardee County
 863.773.4161

Highlands Co.
 863.386.6040

Manatee
 941.748.0747

Sarasota
 941.861.2900

LOW-INCOME MEDICAL CLINICS

Low-income Health Clinics

<http://www.lowincomeclinics.us/state/florida>

Directory of low-income government medical clinics that serve low income families and individuals. Also has listing of non-profit and community clinics that offer services at discounted or sliding fee structure.

LEE COUNTY

Family Health Centers of SW FL

2256 Hellman Street
 Ft. Myers, FL 33901
 239.278.3600

<http://www.fhcswf.org/>

Agency provides primary and preventive medical, dental and health related education services to residents of SW FL regardless of their ability to pay. There are 14 medical clinics, 7 dental clinics, and 8 outreach sites. Locations in: Bonita Springs, Cape Coral, Estero, Ft. Myers, LaBelle, Lehigh Acres, Port Charlotte and St. James City (Pine Island). **Serves Lee, Charlotte & western portion of Hendry County.**

FL Southwestern State College/

Dental Hygienic Clinic

8099 College Pkwy.
 Ft. Myers, FL 33916
 239.985.8334

<http://www.fsw.edu/>

Dental students provide dental cleaning for adults (\$45) & children (\$35), under the age of 18. Must stay for students' work to be checked.

The Salvation Army/Family Health Ctr.

We Care of Lee County

2400 Edison Ave.
 Ft. Myers, FL 33901
 239.334.3745

<http://www.salvationarmyleecounty.org/>

Medical specialty referral program that provides care to medically needy, uninsured, unemployed residents of Lee County. Must be at least 150% at federal poverty level and between the ages of 18-64.

CHARLOTTE COUNTY (7)

Charlotte Co. Medical/Dental

4120 Tamiami Trail
 Port Charlotte, FL 33952-9200
 239.344.2306

COLLIER COUNTY (7)

East Naples Medical Ctr.

1755 Heritage Trail Ste. 601
 Naples, FL 34112-7600
 239.775.2220

DESOTO COUNTY (6)

Community Care Family Care Center

707 N. 12th Ave.
 Arcadia, FL 34266-8752
 941.776.4000

HARDEE COUNTY (1)

CFHC Wauchula Clinic

204 E. Palmetto St.
 Wauchula, FL 33873-2732
 863.773.2111

HIGHLANDS COUNTY (1)

Central FL Health Care

950 CR 17A W
 Avon Park, FL 33825-2164

HENDRY COUNTY (2)

Clewiston Community Health Ctr.

315 SW Owen St.
 Clewiston, FL 33440

MANATEE COUNTY (13)

Bradenton Family Medical Ctr.

4805 26th Street W
 Bradenton, FL 34207-1706

SARASOTA COUNTY (2)

North County Health Ctr.

1949 Northgate Blvd.
 Sarasota, FL 34234-2143

863.452.3004

863.983.7813
863.675.0958 (LaBelle)

941.753.7843

941.373.7845
941.548.0100 (Venice)

Planned Parenthood of Central & Southwest Florida*

Regional Administrative Hdqrs..
736 Central Ave.
Sarasota, FL 34236-4042
941.953.4060 (Sarasota Co.)
239.481.9999 (Ft. Myers/Lee Co.
Serves Glades (Hendry Counties)
239.262.0301 (Naples/Collier Co.)
239.262.0301 (Immokalee/Collier Co.)
941.567.3800 (Bradenton/Manatee Co)

<http://www.plannedparenthood.org/planned-parenthood-southwest-central-florida>

Health services for men and women. STD/STI testing/treatment, HIV rapid testing, adoption referrals, breast cancer/cervical cancer screening/educational resources, birth control/family planning services and resources. Flat fees, discount for teens.

***Planned Parenthood of Collier County, Greater Orlando, Southwest and Central Florida have merged.**

MEDICAL EQUIPMENT

Center for Independent Living Gulf Coast

7011 Cypress Terrace, Suite 103
Ft. Myers, FL 33907
239.260.4575 or 1.855.260.4575

<http://www.cilgulfcoastflorida.org/>

Loan services for medical equipment: wheelchairs, crutches, shower seats, walkers, etc.

Suncoast Center for Independent Living (SCIL)

3281 17th Street
Sarasota, FL 34235
941.351.9545

<http://scil4u.org/>

Services for people with disabilities within Sarasota/Manatee Counties. Services include: advocacy, emergency preparation plans, information/referral, peer mentoring, independent living skills training, career development, wheelchair ramps, medical equipment and computer loans.

HIV/AIDS SUPPORT/SERVICES

See **Local County Health Depts. and Housing Services** sections.

HIV/AIDS HOTLINES

1.800.FLA-AIDS (352.2437) English
1.800.545.SIDA (545.7432) Spanish
1.800.AIDS-101 (243.7101) Haitian Creole
1.888.503.7118 (TDD/TTY)

<http://211bigbend.net/hotlines/florida-hiv-aids-hotline.html>

Resource information line, referrals and supportive telephone counseling. Hours: 8am-9pm Mon-Fri 10:30am-6:30pm Saturday
Closed on Sundays.

Partnership for Prescription Assistance (PPARX)

HIV/AIDS Programs
1.888.477.2669

<http://www.pparx.org>

Listing of patient assistance programs that supply HIV/AIDS medication at little or no cost to those who qualify.

**FL Dept. of Health/HIV/AIDS Section
AIDS Drugs Assistance Program (ADAP)**

850.245.4334

<http://www.floridahealth.gov/diseases-and-conditions/aids/index.html>

Comprehensive program for preventing the spread of HIV/AIDS and for providing care/treatment to those already infected. Provides uninsured or underserved individuals living with HIV/AIDS access to life-saving medications. Eligibility requirements. See local health department.

McGregor Clinic, Inc.

2506 Second Street
Ft. Myers, FL 33901

<http://mcgregorclinic.org/services/>

Ryan White Title II **medical care provider** for those living with AIDS/HIV including on-site laboratory services, food bank and clothes closet for

239.334.9555

indigent clients.

**CHARLOTTE /DESOTO/MANATEE/
SARASOTA COUNTIES
HANS/HIV/AIDS NETWORK OF SO. FL**
C/O FL Dept. of Health/ Sarasota County
2200 Ringling Blvd.
Sarasota, FL 34230
941.861.2988

<http://hiv Sarasota.org/>

Information and resource links to HIV/AIDS services and providers.
Serves Charlotte, DeSoto, Manatee, and Sarasota Counties.

HARDEE/HIGHLANDS COUNTIES
See County Health Dept.

MANATEE COUNTY
MCR Health Services
Southwest Health Care Ctr.
5325 26th Street West
Bradenton, FL 34207
941.725.7173

<https://www.mcrhs.org/>

HIV/AIDS services: testing, family practice, case mgt., mental health, medical nutritional therapy, education/risk counseling, emergency housing assistance, and Project Aids Care Waiver (to avoid nursing home placement).

SARASOTA COUNTY
Comprehensive Care Center of Sarasota
1231 N. Tuttle Ave.
Sarasota, FL 34237
941.366.0134
941.366.0134 (Northport clinic)

<http://cccsrq.org/>

Agency providing medical, dental, mental health, case management. Free HIV testing/counseling. Educational program for community and service providers available.

HOSPITALS

See **Government/Veteran Services (Medical Facilities)** section.

Florida Hospital Association

<http://www.fha.org/reports-and-resources/hospital-directory.aspx>

Directory of all Florida hospitals listed by name, city, or county.

HOSPICE /GRIEF SERVICES

FL Hospice & Palliative Care Assoc.
1.800.282.6560 (Consumer Hotline)

<http://www.floridahospices.org/>

Locator for all hospice agencies in Florida. Hospice provides life limiting support services for patients and their families which includes: palliative care specialists, Hospice physicians, 24/7 on-call services, registered nurses, certified nursing assistants, pharmacists on staff, social workers, and **bereavement counseling.**

MEDICATION/PRESCRIPTION ASSISTANCE

See **DCF services and Low-income clinics.**

Familywise Prescription Discount Card
1.866.810.3784

<http://familywise.org>

Free discount prescription card that can be downloaded online.

Florida Discount Drug Card Program
1.866.341.8894

<http://www.floridadiscountdrugcard.com>

Program designed to lower the cost of prescriptions for all Florida

residents. Cards can be downloaded from website.

**Florida County Health Departments
Diabetes Insulin Dependent Program**
850.245.4444

<http://www.leechd.com/insulin/index.html>

State of Florida **Diabetes and Epilepsy Prescription Assistance Program** for residents who do not have a medical plan that covers the cost of their prescriptions. Must meet eligibility guidelines. See local Health Dept.

**Lee County Human Service
Coast2Coast RX Prescription
Discount Drug Card Program**

<http://www.lee.gov>

<http://www.coast2coastrx.com/>

Lee County residents are eligible to use this discount prescription card regardless of income, age, or health status. Card can provide average savings of 45% on prescriptions drugs and can be down-loaded online.

**National Association of Counties (NACo)
Prescription Discount Card Program**
1.877.321.2652 (information line)

<http://www.nacorx.org/print-a-card/participating-counties>

Member counties provides residents that are uninsured or under- insured a prescription discount card which can save residents up to 24%. No cost to residents, no forms. Cards can be downloaded or picked up at any county office. **Lee & Glades counties participate in this program.**

**Partnership for Prescription
Assistance (PPARX)**
1.888.477.2669 (M-F, 9-5)

<http://www.pparx.org/>

Free assistance in finding affordable prescriptions.

Pfizer Patient Assistance Program
1.866.706.2400

<http://www.pfizerhelpfulanswers.com/pages/Misc/Default.aspx>

Prescription assistance for those who have no insurance.

**Publix Patient Assistance Program
Indigent Patient Program**
See your local Publix Pharmacy

<http://www.publix.com/>

Free generic medications with no forms to fill out: Lisinopril for high blood pressure, antibiotics (see list), and Metformin for diabetic mgt.

USA Drug Plan/Discount Card
1.800.579.0427

<http://www.freeusadrugplan.com/Tips.aspx>

Free discount drug card for entire family to use. No claims to fill out. Can be used even if you have insurance. Card can be downloaded.

Walmart \$4.00 Prescriptions
See your local Walmart Pharmacy

<http://www.walmart.com/cp/PI-4-Prescriptions/1078664>

Program that provides certain generic drugs at commonly prescribed dosages for \$4.00. List of eligible drugs online.

VISION/HEARING

Bradenton Lions Club
941.753.9701 (information line)

<http://e-clubhouse.org/sites/bradentonlionsclub/projects.php>

Vision/hearing services by referrals. Children vision needs are referred through school nurses with support from the Manatee Health Dept. Adult vision screenings are done at the Lighthouse of Manasota in Sarasota. Limited hearing services.

Lighthouse of Manasota
7318 N. Tamiami Trail

<http://lighthouseofmanasota.org/>

Support services for the visually impaired. Services include education

Sarasota, FL 34243
1.877.770.1402 or 941.359.1404

and information about local services and resources. Transportation available via SCAT and MCAT.

PREGNANCY SUPPORT SERVICES

See *County Health Departments*.

A Safe Haven for Newborns

1.877.767.2229
24 hr toll free/multi-lingual help-line

<http://www.asafehavenfornewborns.com>

Florida "Safe Baby" Law states that a birth parent may leave an infant approximately seven days old or younger in the hands of staff at a fire or hospital/ambulance station without being charged, as long as infant has not been abused or neglected. **Flyer:**

<http://healthystartmanatee.com/publications/HSM0007.pdf> (English)

<http://healthystartmanatee.com/publications/HSM0008.pdf> (Spanish)

Children's Home Society of Florida

1.800.247.4600
239.334.0244 (Charlotte, Collier, Glades, Hendry & Lee Counties)
863.413.3126 (Hardee & Highlands Counties)
813.948.1578 (DeSoto, Manatee & Sarasota Counties)

<http://www.chsfl.org/>

http://www.decisiontomake.com/What_services_are_available

Adoption services which provide support services from before birth until child has been placed. Services include: medical care, financial assistance, transportation, housing assistance and other personal needs.

Community Pregnancy Clinic

8660 College Pkwy., Suite 200
Ft. Myers, FL 33919
239.689.1543
239.262.6381 (Naples)

<http://www.communitypregnancyclinic.com/>

Free pregnancy testing, options information, counseling, referrals, some material assistance (diapers, clothing, baby items).

Family Health Line

1.800.451.2229
(English/Spanish/Haitian Creole)

<http://211bigbend.net/hotlines/>

Referral information for prenatal care, infant and toddler health care, Healthy Start, family planning, and for basic health questions.

FL Association of Healthy Start Coalitions, Inc.

850.270.9246
941.964.9700 (Charlotte County)
239.425.6920 (Collier, Glades, Hendry & Lee)
863.491.7580 X147 (DeSoto County)
941.714.7651 (Manatee County)
941.373.7070 (Sarasota County)

<http://healthystartflorida.com/find-a-coalition/>

Listing of all Healthy Start Coalitions in Florida. Program provides pregnant women and new mothers with healthcare services and education to prevent premature births, deaths, and improve the health & welfare of infants.

Lifeline Family Center, Inc.

907 S.E. 5th Avenue
Cape Coral, FL 33990
239.242.7238

<http://www.lifelinefamilycenter.org/>

Faith-based two year in-house living program for pregnant mothers providing a safe home, **spiritual counseling**, parenting classes and direction along with crisis pregnancy counseling. Must be prior to six months pregnant, 16-22 yrs. old, pass drug test and have no felony changes.

Verity Pregnancy Medical Resource Ctr.

8890 Salrose Lane, Suite 240
Ft. Myers, FL 33912
239.433.1929

<http://www.veritypmc.com/services.htm>

Faith-based support services for women who are experiencing an unplanned pregnancy: testing, limited ultra-sound, peer counseling, referrals (medical housing, adoption, etc.), some material services and post-abortion support.

SOLVE Maternity Homes

1509 6th Avenue East
Bradenton, FL 34205
941.748.0094
2205 Englewood Road
Englewood, FL 34223
941.475.7408

<http://www.manasot solve.org/>

Faith-based services for women experiencing unplanned pregnancy: housing, education, counseling, health care resources, childbirth/parenting classes, adoption assistance, and spiritual support.

Sarasota Medical Pregnancy Center

2451 Bee Ridge Road
Sarasota, FL 34239
941.330-2273

<http://www.sarasotapregnancy.com/>

Faith-based program to assist women who are facing unplanned pregnancy. Services include: testing, ultrasound, prenatal/childbirth education, parenting classes, support for fathers, etc.

MENTAL HEALTH SERVICES
See **Substance Abuse Services** section.

Substance Abuse & Mental Health Services Administration (SAMHSA)

U.S. Dept. of Health & Human Services
1.800.662.HELP(4357) 24 hr helpline

<http://www.samhsa.gov/treatment/index.aspx>

Website that provides information regarding **mental health** and **substance abuse** service providers and resources in your community.

National Alliance on Mental Illness (NAMI)/ Florida Lee County Chapter

6314 Corporate Court
Ft. Myers, FL 33818
239.337.9024 (Charlotte, Hendry & Lee Counties)
239.434.0974 (Collier County)
941.778.2095 (Manatee County)
941.822.5965 (Sarasota County)

<http://www.namiflorida.org/>

<http://www.namilee.org>

Programs and services to assist those dealing with **mental illness**: consumers, family members and friends. Education classes and peer support meetings. Listing of community resources online. Not all locations have peer support groups.

TREATMENT CENTERS/CLINICS

See **Substance Abuse Services** section.

CHARLOTTE, LEE, & SARASOTA COUNTIES:

Coastal Behavioral Health Care

941.552.1950 (Behavioral Health Access Center)
941.364.9355 (24 hr Crisis Unit)
941.492.4300 (Northport office)

<http://www.coastalbh.org>

Provides **mental health & substance abuse** services for children, adolescents, adults, seniors and families. **Serves: Charlotte, Lee and Sarasota Counties.**

CHARLOTTE COUNTY/DESOTO COUNTIES:

Charlotte Behavioral Health Care (CBHC)

1700 Education Ave.
Punta Gorda, FL 33950
941.639.8300/941.575.0222 (24 hr hotline)
941.347.6444 (Recovery Center)

<http://www.cbhcfl.org/>

Outpatient/inpatient **mental health, substance abuse** services for adults and children. Crisis services, case mgt., recovery center, etc.

DeSoto Psychiatric Services

201 Gibson Street
Arcadia, FL 34266
941.639.8300

COLLIER COUNTY:

David Lawrence Center

6075 Bathey Lane
Naples, FL 34116
239.455.8500
239.657.4434 (Immokalee)

<http://www.davidlawrencecenter.org/>

SW FL non-profit providing **mental health and substance abuse** services in both inpatient and outpatient settings.

GLADES/HENDRY COUNTIES:

Hendry & Glades Behavioral Health Ctr.

601. W. Alverdez Ave.
Clewiston, FL 33440
863.983.1423
863.674.4050 (LaBelle office)

<http://www.hendrygladesbehavioralhealth.org/>

Outpatient services providing treatment for co-occurring disorders (persons with both **mental health and substance abuse** problems). Includes: case mgt., psychiatric/medical services, **indigent drug program**, rehabilitation services for the disabled, and jail services.

HARDEE/HIGHLANDS COUNTIES:

Tri-County Human Services

Wauchula Outpatient
202 S. 9th Ave.
Wauchula, FL 33873
863.773.2226

<http://tchsonline.org/>

Adult outpatient **substance abuse (SA) and mental health (MH)** services in Lakeland, Winter Haven, Avon Park and Wauchula. Services include: assessment, medical services, case mgt., counseling, education groups, after-care, drug screening, etc.

MANATEE COUNTY:

Manatee Glens (Hospital & Outpatient Ctrs.)

9741.782.4150 (outpatient)
941.782.4617 (inpatient)
941.782.4116 (residential)

<http://www.manateeglens.org/>

Mental health and addiction service treatment for children and adults. Website has step guide for initiating involuntary Baker Act (mental health) & Marchman Act (alcohol/drugs). Locations in Bradenton, Northport, & Sarasota.

SARASOTA/DESOTO COUNTIES:

Mental Health Community Centers, Inc.

240 S. Tuttle Ave. (Prospect House)
Sarasota, FL 34237
941.953.3477
963.993.9266 (Arcadia)
941.423.9898 (North Port)
941.496.4934 (Venice)

<http://www.mhcci.com/centers>

Programs and activities that promote **mental health**: support groups (for clients and family members), vocational/educational training/classes, social and recreational activities, community education which includes seminars and speakers outreach programs.

SUBSTANCE ABUSE/ADDICTION SERVICES
See *Mental Health* and *The Salvation Army Services* sections.

SUPPORT GROUPS

**Florida Alcohol Anonymous (AA)
Intergroup Services**

<http://www.step12.com/florida-aa.html>

Listing of all AA meetings in Florida. Twelve-step support group for those wanting to recover from alcoholism.

**Alcohol Anonymous (AA)
Lee County Area Intergroup
(Lee, Collier, Glades & Hendry)**
239.275.5111
<http://leecountyaa.org/>

**Charlotte, DeSoto &
Sarasota Counties**
941.426.7723 (helpline)
<http://aadistrict5.org/>

**Sara – Mana, Inc.
Manatee & Sarasota Counties**
941.951.6810 (helpline)
<http://www.aasrq.org/>

**Heartland Intergroup
Hardee, Highlands & Polk**
863.687.9275 (hotline)
863.688.0211 (office)
<http://www.heartlandintergroup.org/>

Al-Anon/Alateen Family Groups
1.800.344.2666

<http://al-anon.alateen.org/> <http://www.al-anon.alateen.org>
Support groups for friends and family members of problem drinkers.
Locations for local groups available on this site. **Alateen** is a recovery group program for young people.

Al-Anon/Alateen
Florida South Family Groups/District 12
Manatee/Sarasota Counties
Hendry/Lee Counties
239.274.1353 or 1.800.344.2666

FL North District 9
Polk, Hardee & Highlands
863.382.2694 (Highlands)
863.735.3109 (Hardee)
<http://www.nofldist9.org/>

District 13
Charlotte, So. Sarasota & Desoto
No phone # found. Meeting locations on website.
<http://nflldistrict13al-anon.org/>

District 10/Collier County
No phone number found/see website
<http://southfloridaal-anon.org/index.htm>

FL Region Narcotics Anonymous (NA)
1.863.683.8224
<http://naflorida.org/>
Information for NA meeting locations in Florida.

South Florida Region (NA)
1.866.288.6262 (South FL Region)
<http://sfrna.net>

GAMBLING

FL Council on Compulsive Gambling, Inc.
1.888.ADMIT-IT (236.4848)
24 hr. multilingual hotline

<http://www.gamblinghelp.org/>
Organization that provides information, resource referrals, and support for problem gamblers, their families, employers, and others.
Senior Focus: Information concerning seniors with gambling problems.

TREATMENT/SERVICES/CLINICS
See **Mental Health Services** section.

RECOVERY/TRANSITIONAL HOUSING

Harvest House Transitional Center
209 N Lime Ave.
Sarasota, FL 34237
941.953.3154
941.954.2349 (fax)

<http://harvesthousecenters.com/>
Faith-based programs to assist **homeless single men/women** become self-sufficient. Prison Post-Release through FL DOC program and VETS (Veterans Empowerment through Transitional Housing Services) programs.
No cost to vets.

Intervention America/National Resource
Recovery Facility Locator
1.888.629.3330 (helpline)

<http://soberliving.interventionamerica.org/>
Listing of Sober Living Home centers throughout the U.S. along with helpful information on choosing the right facility, insurance directory, and community services.

Lee County Pocket Guide to
Emergency Assistance (Green Book)
(Lee County Homeless Coalition)
239.322.6600

<http://leehomeless.org/>
Download resources for half-way houses and many other community resources. (Choose "Download" on left side of home page).

The Salvation Army/Crossroads Program
2400 Edison Ave.
Ft. Myers, FL 33901
239.334.3745 (Central Intake)

<http://salvationarmyleecounty.org/Programs-Services/crossroads.html>
Faith-based, 12-step recovery program with one-on-one and group counseling. Life skills and mental health classes. 26 week commitment which includes work therapy.

St. Matthew House
Justin's Place Men's Program
2691 Airport Road, South
Naples, FL 34112
239.687.7633

<http://www.stmatthewshouse.org/>
Faith-based, one year men's recovery program using a 12-step model along with bible curriculum.

OTHER SERVICES

Children/Family (1) , Domestic Violence/Sexual Assault (2), Educational (3), Ex-Offender (4), Financial (5), Immigration/Migrant Workers/Human Trafficking (6), Legal (7), Seniors (8), Telephone (9), & Transportation Services (10)

CHILDREN/FAMILY SERVICES (1)

American Association of Poison Control Centers
1.800.222.1222

<http://www.aapcc.org/>
Free, confidential, expert medical advice 24/7/365. Assistance available in 150 languages and for the hearing impaired.

FL Alliance of Boys & Girls Clubs
229.768.3395
239.334.1886 (Ft. Myers)
941.761.2582 (Bradenton)
941.979.8379 (Port Charlotte)
239.325.1700 (Naples)
941.366.3911 (Sarasota)
863.453.0240 (Avon Park)

<http://www.floridaalliance.org/index.html>
Provides youth a wide range of educational, recreational, cultural & social programs. Provides afterschool and summer enrichment programs for kids 6-12 yrs. old. **Affordable membership fees. No one turned away.**

Children's Home Society of Florida
1940 Maravilla Ave.
Ft. Myers, FL 33901
239.334.0222

<http://www.chsfl.org/>
A family service agency providing: child abuse/neglect prevention, parent education, family counseling and support services, community health services, temporary/emergency foster care, adoption, crisis intervention, skills training for foster teens and substance abuse prevention education.

Early Learning Coalition of Southwest Florida (ELC SW FL)
2675 Winkler Ave., Suite 300
Ft. Myers, FL 33901 (as of 10.19.12)
239.267.4105
1.866.863.1366

<http://www.elcofswfl.org/>
Agency serving the families of **Collier, Glades, Hendry, and Lee Counties**. Their goal is to make sure that children ages birth to five and beyond, have access to high quality early education. Programs provides: school readiness and voluntary pre-kindergarten along with subsidized child care.

Early Learning Coalition of FL/Heartland, Inc.
941.255.1650 (Charlotte County)
863.494.5233 (Hardee/Desoto Counties)
863.314.9213 (Highlands County)

Early Learning Coalition of Manatee
941.757.2900

Early Learning Coalition of Sarasota
941.4830

FL Dept. of Children & Families (DCF)
1.800.962.2873 (State Abuse Hotline for
child and adult reporting)
Local child protective services:
239.338.1171 (child reporting)
238.338.1194 (adult reporting)

<http://www.dcf.state.fl.us/programs/abuse>
The FL Abuse Hotline serves as the central reporting center for allegations of
abuse, neglect, and/or exploitation for all children and vulnerable adults in FL.
Reporting instructions found online.
<http://www.dcf.state.fl.us/programs/abuse/publications/mandatedreporters.pdf>

Healthy Families Florida
850.488.1752

<http://www.healthyfamiliesfla.org/>
Statewide program to prevent child abuse and neglect. Provides community
based home visitation services focused on promoting child health,
development and positive parent-child interaction. Local program contact
information on this site.

**Jewish Family & Children's Services of
The Suncoast, Inc.**
Harry & Jeanette Weinberg Campus
2688 Fruitville Rd.
Sarasota, FL 34237
941.366.2224

<http://jfcs-cares.org/web/>
Healthy Families/Healthy Children program provides parenting skills,
and in-home support services, father's support services, counseling for
children, adolescents, summer programs, school based programs, and
other support services.

**Lee County Sheriff's Youth
Activities League (SYAL)**
13300-56 S. Cleveland Ave., Suite 56
Ft. Myers, FL 33907
239.258.3285

<http://www.leecountysheriffsyouthactivitiesleague.com/>
Provides recreational, educational, cultural and social activities for
the youth of Lee County. Goal is to instill leadership, good
sportsmanship, high morals, and character through diverse programs
and community outreach.

Lutheran Social Services (LSS)
3615 Central Ave., Suite 4
Ft. Myers, FL 33901
239.275.1126 or 278.1030
OASIS Youth Shelter (LSS)
3634 Central Ave.
Ft. Myers, FL 33901
239.278.1030 or 1.800.621.4000

www.lsfnet.org/
Child protective services, foster care, refugee/immigrant services,
children and family services.

A Lutheran Service Program providing short-term, residential shelters
for runaway and ungovernable/troubled youth (ages 10-17).
Individual and family counseling.

National SAFE PLACE
TXT 4 HELP
1.800.786.2929 (National
Runaway Switch Board)
Local: Lutheran Services
3634 Central Ave.
Ft. Myers, FL 239.278.5400

<http://nationalsafeplace.org/>
SAFE PLACE is a national program that provides at risk youth a safe place to
go for help. Lutheran Services FL works with the local community in
designating locations that runaway youth can turn to for referral assistance.

**If you are in trouble or need help: text SAFE and your current
location (address/city/state) to 69866.**

South County Family YMCA
1360 Royal Palm Square Blvd.
Ft. Myers, FL 33919
239.275.9622
Additional locations:
941.782.0220 (Bradenton)
941.951.2916 (Sarasota)
941.492.9622 (Venice)
863.773.6445 (Wauchula)

<http://www.southcountyfamilyymca.org/>
Family activities providing: wellness/fitness, quality child care, (after school,
day/summer camp, etc.), sports, tutoring, education and leadership skills.
Scholarship assistance available

DOMESTIC VIOLENCE/SEXUAL ASSAULT SERVICES (2)

If you suspect that your computer is being monitored, do not go to these websites unless you go to a secure computer. See *Human Trafficking* and *Legal Services* sections.

Abuse Counseling & Treatment, Inc. (ACT)

P.O. Box 60401
Ft. Myers, FL 33906
239.939.2553
239.939.3112 (hotline)
1.800.500.1119 (out of area)
1.888.956.RAPE(7273)

<http://www.actabuse.com>

24 hour hotline, shelter, information/referral, crisis intervention, advocacy/ accompaniment, medical, legal, and support groups; therapy, individual/ group, prevention, education/training; and more. **Serves Lee, Glades & Hendry Counties.** This agency works with both DV victims and sexual abuse victims.

FL Coalition Against Domestic Violence (FCADV)

1.800.500.1119 (hotline)
239.939.3112 (Lee County)
239.775.1101 (Collier County)
941.627.6000 (Charlotte County)
239.939.3112 (Hendry/Glades Counties)
941.365.1976 (DeSoto & Sarasota Counties)
863.413.2700 (Hardee County)
863.386.1167 (Highlands County)
941.755.6805 (Manatee County)

<http://www.fcadv.org>

Organization whose mission is to end violence against women. Website has listing of all domestic violence shelters in Florida, along with information regarding legal issues, resources, and programs available to victims. Many of these agencies also provide services for victims of sexual assault.

FL Council Against Sexual Violence

1.888.956.RAPE (7273)

<http://www.fcasv.org>

List of sexual assault service centers in Florida. Services include crisis intervention, advocacy, legal, therapy, prevention education, and follow-up. Services in Spanish. **No fees.**

State Attorney's Office/Domestic Violence Unit (20th Judicial Circuit)

Lee County Justice Center – 3rd Floor
1700 Monroe Street
Ft. Myers, FL 33901
239.533.1000
239.533.2884 (DV Division)

http://www.sao.cjis20.org/domestic_violence.htm

Provides assistance to victims of domestic violence, stalking and violent crimes in the following areas: court procedures, assisting in filing an **Injunction for Protection** and community referrals. **Serves: Lee, Charlotte, Collier, Glades & Hendry Counties.**

The Salvation Army/Bonita Springs Service Unit

28331 S. Tamiami Trail Unit B-8
Bonita Springs, FL 34134
239.948.5200

<http://www.salvationarmyflorida.org/fortmyers/>

In addition of emergency basic needs assistance this location also provides **domestic violence counseling.** Once a month women's empowerment meeting provides victims with self-empowerment, legal resources and help in finding a safe living situation.

EDUCATIONAL SERVICES (3)

SCHOOLS/COLLEGES/FINANCIAL AID

FL Dept. of Education Career and Adult Education/ Veteran Diploma Program

850.245.0446

<http://www.fldoe.org/academics/career-adult-edu/veterans-diplomas.stml>

The FL Legislator has enacted laws in which WWII, Korean Conflict and Viet Nam Veterans, who as a result of being inducted into any branch of the US Armed Forces, were unable to complete their high school education can be awarded a State of Florida High School Diploma without taking a test.

Florida Dept. of Education

Commission for Independent Education

1.888.224.6684 (Private degree colleges)

1.888.224.6684 (Private vocational, trade, etc.)

For listing of schools in Florida that are licensed:

<http://www.fldoe.org/policy/cie/choosing-school.stml>

When choosing a private school or college in the state of Florida be careful to research whether that institution is licensed or approved by the Commission for Independent Education. Handout with valuable information to read before signing any paperwork.

<http://app1.fldoe.org/cie/SearchSchools/Default.aspx>

US Dept. of Education

New Educational Opportunities for Unemployed Workers

1.800.4-FED-AID

<http://federalstudentaid.ed.gov/opportunity/index.html>

Unemployed workers and students may qualify for assistance with education and training. The Federal Pell Grant program can provide up to \$5,550 for educational costs of universities, and many trade schools. Grants and scholarships do not have to be repaid.

FL SW State College (FSW)

(Formerly Edison Junior College)

8099 College Pkwy.

Ft. Myers, FL 33916

239.489.9300 or 1.800.749.232

239.489.9345 (Veteran Services)

Campuses in Lee, Charlotte & Collier.

<http://www.fsw.edu/about/>

FL Gulf Coast University

10501 FGCU Blvd. South

Ft. Myers, FL 33965-6565

239.590.1000 or 1.800.590.3428

<http://www.fgcu.edu/about.asp>

Ft. Myers Institute of Technology

(formerly High Tech Center)

3800 Michigan Ave.

Ft. Myers, FL 33916

<http://voc.leeschools.net/>

State College of Florida (SCF)

(formerly Manatee Community College)

5840 26th Street West

Bradenton, FL 34207

941.752.5000

941.363.7000 (Lakewood Ranch)

941.408.1300 (Venice)

<http://www.scf.edu/>

Manatee Technical Institute

Adult Education

5605 34th Street West

Bradenton, FL 34210

941.751.7900 (main campus)

<http://manateetech.edu/>

University of South FL (USF)

Sarasota-Manatee

8350 N. Tamiami Trail

Sarasota, FL 34243

941.359.4200

<http://www.usfsm.edu/>

3 additional locations

The Goodwill L.I.F.E. Academy

3365-D Seminole Ave.

Ft. Myers, FL 33916

239.334.4434

<http://www.goodwilllifeacademy.org/>

Tuition-free, open-enrollment Lee County charter school designed to promote self advocacy, and develop life skills for independent living. Students with intellectual disabilities who are entering grades 6-12 (ages 11-22) are welcomed, as well as post-graduate students who have not reached age 22.

COUNTY PUBLIC SCHOOLS:

Many local public schools provide adult and continuing education classes.

Lee County

239.334.1102

<http://leeschools.net/>

<http://yourcharlotteschools.net/index.cfm/>

<http://www.collierschools.net/site/default.aspx?PageID=1>

<http://www.desotoschools.com/>

Charlotte County

941.255.7430

Collier County

239.377.0203

DeSoto County

863.494.4222

Glades County

863.946.0323

<http://www.gladesedu.org/>

<http://www.hardee.k12.fl.us/>

Hardee County

863.773.9058

Hendry County

863.674.4642

<http://hendry-schools.org/Page/1>

<http://www.highlands.k12.fl.us/sbhc/>

Highlands County

863.471.5555

Manatee County

9741.708.8770

Sarasota County

941.927.9000

<http://www.manateeschools.net/pages/SDMC>

<http://www.sarasotacountyschools.net/>

**Lee County Public Schools
Adult & Career Education (ACE)**
2855 Colonial Blvd.
Ft. Myers, FL 33966
239.939.6300

<http://www.leeschools.net/ace>
Continuing education classes (GED, ESOL, computers, citizenship, and preparation for paraprofessional test) and Lifelong Learning Classes.

**The Southwest Florida Institute for
Public Service**
4312 Michigan Avenue
Ft. Myers, FL 33905
239.334.3897

<http://www.swfpsa.org/>
Provides quality certified education in Criminal Justice, Firefighting, and Public Works.

LIBRARIES/LITERACY

Florida Literacy Coalition
1,800.237.5113 (Hotline)

<http://floridaliteracy.org/search/services.html>
Information by counties for reading, writing, math, English, family literacy and GED preparation programs.

Literacy Council Gulf Coast
26820 Old 41 Road
Bonita Springs, FL 34135
239.676.5202

<http://www.literacygulfcoast.com>
Services include: basic literacy, ESOL, US Citizenship, conversation, computer, and the **Moms and Tots Family Literacy Program** throughout Lee County and North Naples.

Lee County Library System
2050 Central Ave.
Ft. Myers, FL 33901
239.533.4600

<http://leelibrary.net/Pages/default.aspx>
Libraries provide access to reading materials, DVDs, computers, internet, programs for families, children and a great **resource for job searchers**. Additional locations throughout the various counties.

Charlotte County Library
2050 Forrest Nelson Blvd.
Port Charlotte, FL 33952
941.613.3200
2 other locations
<http://www.charlottecountyfl.com/>

Collier County Library
2385 Orange Blossom Dr.
Naples, FL 34109
239.593.3511
<http://public.collier-lib.org/>

Hendry Co. Library
120 W. Osceola Ave.
Clewiston, FL 33440
863.983.1493
<http://hendrylibraries.org/>

Manatee County
1301 Barcarrota Blvd.
Bradenton, FL 34205
941.748.5555
<http://www.suncat.co.sarasota.fl.us/>
<http://www.mymanatee.org/>

Sarasota Co.
100 Coburn Rd.
Sarasota, 34240
941.861.2500

Heartland Libraries Cooperative (serves Avon Park, Sebring, DeSoto Co., Glades Co., Hardee Co., Lake Placid, Okeechobee, and Sebring. <http://myhlc.org/>

DeSoto County
125 N. Hillsborough Ave.
Arcadia, FL 34266
863.993.4851

Hardee County
315 N. 6th Ave.
Wauchula, FL 33873
863.773.6438

Highlands Co.
319 W. Central Ave.
Sebring, FL 33870
863.402.6716

Glades County
201 Riverside Dr.
Moore Haven, FL 33471
863.946.0744

EX-OFFENDER SERVICES (4)

See *Emergency, Employment and Housing Services* sections.

**Federal Interagency Reentry Council
National Reentry Resource Center (NRRC)**

<http://csgjusticecenter.org/jc/category/reentry/nrrc/>
http://csgjusticecenter.org/documents/0000/1090/REENTRY_MYTHBUSTERS.pdf
<http://csgjusticecenter.org/reentry/reentry-services-directory/>

The NRRC provides returning individuals and their families with online state and local reentry directories to help them after

Incarceration and identify services providers in their communities. Mythbuster fact sheets available. Designed to clarify existing federal policies that affect formerly incarcerated individuals and their families in areas such as public housing, access to benefits, parental rights, employer incentives, Medicaid suspension/termination, and more. Includes information for sex-offenders.

**The Federal Bonding Program
U.S. Dept. of Labor Initiative**
1.877.872.5627 (toll free)

<http://www.bonds4jobs.com/>
Federal Bonding Program provides employers with no cost protection when hiring at-risk employees (ex-felons, etc.). **Local CareerSource Centers** provide services for this program.

The Work Opportunity Tax Credit (WOTC)
State Workforce Agency Coordinator
850.921.3299

<http://www.doleta.gov/business/incentives/opptax/>
WOTC is a federal income tax credit that provides incentives to private for-profit employers to encourage the hiring of individuals who have difficulty finding employment: **ex-felons**, food stamp recipients, SSI recipients, and **unemployed/disabled veterans**, etc.

**“The Four-Step Strategy for
Answering the Felony Question”**

<http://www.wiep.uscourts.gov/employment/FelonyQuestion.pdf>
Informational handout on how to best answer the questions that might be asked in a job interview regarding one’s criminal record.

FL Commission on Offender Review
(formerly FL Parole Commission)
4070 Esplanade Way
Tallahassee, FL 32399-2450
850.922.0000
1.800.435.8286 (Clemency/toll free)

<https://www.fcor.state.fl.us/index.shtml>
A convicted felon cannot vote, serve on a jury, hold public office or possess a firearm until civil rights have been restored. Restoration of civil rights must be requested from the FL Commission on Offender Review. Application can be downloaded online.

**Regional (V) office: Serves: Charlotte, Collier, DeSoto,
13617 SE Hwy. 70 Glades, Hendry & Lee Counties.**
Arcadia, FL 34265
863.993.4624

**Regional V: Serves Hardee, Highlands, Manatee.
1313 N. Tampa Street & Sarasota Counties.**
Tampa, FL 33602
863.233.2530

**FL Dept. of Corrections (DOC)
Statewide Ex-Offender Resource Directory**

<http://www.dc.state.fl.us/resourcedirectory/>
Online directory providing ex-offenders with resource information for social services, educational/vocational centers, health services, transportation, and housing, etc.

**Ft. Myers Police Dept.
Community Offender Probation &
Education Unit (C.O.P.E.)**
2210 Widman Way
Ft. Myers, FL 33901
239.321.7000

<http://www.cityftmyers.com/520/COPE-Unit>
Brochure for ex-offenders listing social services agencies in Ft. Myers that provide assistance with education, job training, counseling, transitional **housing**, soup kitchens, mental health/substance abuse assistance, etc.

**Lee County Homeless Coalition
Lee County Reentry Resource
Guide (Revised (2015))**

<http://www.leehomeless.org/>
Helpful resource guide for ex-offenders in Lee County. Guide can be downloaded online. <http://www.leehomeless.org/get-help/>

**National Hire Network (FL)
FL Resource & Assistance Guide**

<http://www.hirenetwork.org/content/florida>

National clearinghouse for ex-offender resources. Information regarding Federal Bonding Program, Employer Tax Credit, criminal record repository, legal assistance, local service providers, etc.

**Pinellas County Ex-Offender Re-Entry
Coalition (PERC)**
1.855-505.PERC (7372)

<http://www.exoffender.org/>

Valuable resources available online for ex-offenders. Various directories can be downloaded: **Charlotte County Ex-Offender Re-Entry Coalition/Directory of Services** available online.

**The Salvation Army/Sarasota Ctr. of Hope
Ex-Offender Employment Services**
1400 10th Street
Sarasota, FL 34236
941.954.4673 X 107

<http://www.salvationarmyflorida.org/sarasota/>

Meetings that provide essential employment information to assist ex-offenders in finding employment. Job leads and career information are provided. Call for times. No cost. No registration. Just show up!

**VA Sunshine Healthcare Network
Health Care for Re-Entry Veterans
Program (HCRV)**
Bay Pines VAMC
10000 Bay Pines Blvd.
Bay Pines, FL 33744
727.398.6661 or 1.888.820.0230

https://docs.google.com/file/d/0B8_WYDrfk1PHMHJZZDg1YVJkcGs/edit?pli=1

Healthcare for Reentry Veterans (HCRV) is a program designed to address the community re-entry needs of veterans regarding release from state or federal prison. **Guidebook for Veterans** incarcerated in Florida, Southern Georgia, Puerto Rico, and the Virgin Islands. Guidebook can be downloaded online. See Government/Veteran Services section for local clinics. Go to your local VA medical facility for services (pg. 14)

FINANCIAL SERVICES (5)

See **Emergency, Government Services** section for agencies that provide crisis financial assistance, **Housing and Senior Services** sections

Bank on Southwest Florida
2.1.1 or 239.433.3900

<http://www.bankonswfl.com>

Assistance for “unbanked” or “under banked” residents in **Lee, Hendry and Glades Counties** to open checking or savings accounts, build a credit history, gain access to low-cost sources of credit, and invest in their future. Listing of participating banks online.

Better Budgeting Resources

<http://www.betterbudgeting.com>

Helpful budget information such as grocery coupons, cost effective menu planning, and other resources to save money. Budget worksheets.

**ClearPoint Credit Counseling
Solutions (formerly Credibility Debt
Counseling)**
1.800.750.2227

<http://www.clearpointcreditcounselingsolutions.org>

NFCC accredited non-profit credit counseling agency that provides assistance with debt management, budget & credit counseling, foreclosure prevention, bankruptcy management plan, and new mortgage assistance program. Assistance online or by phone. Offices in: Deltona, Miami, Orlando, Tampa, and West Palm Beach.

FREE TAX PREPARATION

Get free tax services at many United Way and Goodwill locations. Appointments required or visit one of the Goodwill Job-Link locations (See employment services section.) Cape Coral, United Way House, 239.242.0401, LaBelle United Way House, 1.800.887.9234 #9, North Ft. Myers United Way Clinic, 239.652.4111. Dial 2-1-1 in your local community for more locations. See also **Senior Services section/AARP Tax-Aide Program**.

Volunteer Income Tax Assistance (VITA)
2-1-1 or 239.433.3900

<http://www.unitedwaylee.org/211.html>

Free tax preparation service for those who earned \$51,000 or less. Check with 2-1-1 for service locations. **Be sure to bring the necessary paperwork.**

IMMIGRATION/MIGRANT WORKER/HUMAN TRAFFICKING (6)

See **Government and Legal Services** sections.

Abuse Counseling & Treatment, Inc. (ACT)

P.O. Box 60401
Ft. Myers, FL 33906
239.939.2553
239.939.3112 (24 hr hotline)

<http://www.actabuse.com/human-trafficking/>

Works with victims of human trafficking in SW FL. Provides the following services: clinical therapeutic treatment, counseling, legal services, case management, shelter for adult victims and their children, and referrals to additional services.

Amigos en Cristo, Inc.

Social Services /Immigration Center
25999 Old 41 Road
Bonita Springs, FL 34135
239.992.4348
239.657.3822 (Immokalee)

<http://amigoscenter.org/>

Social services provides emergency food and clothing. Immokalee food pantry open Wed 9-12 and 1-4. English and literacy education services.

Amigos en Cristo, Inc. services at Immigration Ctr. at Lutheran Services

3634 Central Ave.
Ft. Myers, FL 33901
239.278.5400 X 237

<http://amigoscenter.org/our-ministries/immigration-services-family/>

Offers specific immigration and citizenship services. Affordable/nominal fee for legal work.

Catholic Charities of Lee County

4235 Michigan Avenue Link
Ft. Myers, FL 33916
239.334.4007
239.334.2234 (immigration services)
239.738.8722 (human trafficking)
239.334.2234 (Haitian community support)
Serves: Lee, Hendry & Glades Counties.

<http://www.catholiccharitiesdov.org/>

Provides ACCESS services, **human trafficking, refugee, citizenship**, referrals, **translation**, after school/summer camp programs, clothing, and baby items as available. **The Refugee Employed and Productive Program (REAP)** connects prospective employers with resettled refugees who were in professional careers. Tutoring and student assistance also available. **Employability Status Assistance Program (ESA) removes barriers** legal residency, employment, self-sufficiency and citizenship.

Catholic Charities of Collier County

2210 Santa Barbara Blvd.
Naples, FL 34116
239.455.2655
239.657.6242 (Immokalee)

<http://www.catholiccharitiescc.org>

<http://catholiccharitiesdov.org>

Provides: financial aid, counseling, food programs, soup kitchens (Immokalee) clothing closet, showering facility, refugee resettlement, REAP Program (employment), youth services, school supplies, weekend food program for homeless children, holiday food/gift distribution & English tutoring, etc.

Catholic Charities/Diocese of Venice, Inc. Manatee County

1219 16th St. West
Bradenton, FL 34205
941.714.7829
941.361.9750 (Sarasota Office)

<http://www.catholiccharitiesdov.org>

Citizenship and Immigration Services: Assistance with application preparation, supporting documentation and referral services.

**Catholic Charities/Diocese of Venice, Inc.
Refugee Services**
5055 North Tamiami Trail
Sarasota, FL 34234
941.351.9750

<http://www.catholiccharitiesdov.org>
Provides refugees with referrals to prospective employers and job opportunities to assist with self-sufficiency.

**Catholic Charities/Human Trafficking
Victim Assistance**
26820 Old 41 Road
Bonita Springs, FL 34135
239.738.8722

www.catholiccharitiesdov.org
Services for victims of human trafficking: food, clothing, shelter, medical/dental services, supportive counseling, transportation to and from appointments, assistance with benefit applications, ESOL/educational services, immigration services, and referrals.

**National Human Trafficking
Resource Center (NHTRC)**
1.888.373.7888

<http://www.polarisproject.org/>
Website for information regarding human trafficking. Victims can be women, men, children, undocumented migrants, runaways, homeless and at-risk youth, the oppressed, marginalized, and/or impoverished.

**Redlands Christian Migrant
Association (RCMA)**
402 W. Main Street
Immokalee, FL 34142
1.800.282.6640
RCMA Bonita Child Development Ctr.
13190 Growers Road
Bonita Springs, FL 34135
239.947.5853

<http://www.rcma.org/>
Provides quality child care and early education for the children of **migrant workers** and **rural, low-income families** throughout FL. This is the largest non-profit child care provider in FL.

**The Salvation Army National Headquarters
Initiative Against Sexual Trafficking**

<http://www.iast.net>
Read about The Salvation Army's program to fight sexual trafficking. Florida is one of the top three locations for this industry.

U.S. Immigration Naturalization Office
5629 Hoover Blvd. (Tampa Field Office)
Tampa, FL 33634
1.800.375.5283 (Customer Service)

<http://www.uscis.gov>
Information regarding citizenship and immigration services available in English and Spanish. No walk-ins at local site, must have an appointment. Go to website for information or call customer service. This location serves: **Charlotte, DeSoto, Hardee, Lee, Manatee & Sarasota Counties.**

West Palm Beach Field Office
9300 Belvedere Road
Royal Palm Beach, FL 33411
1.800.375.5283 (Customer Service)
Serves: Glades, Hendry, Highlands,

Oakland Field Office
4451 NW 31st Avenue
Oakland Park, FL 33309
1.800.375.5283 (Customer Service)
Serves: Collier County.

LEGAL SERVICES (7)

OFFICE OF THE ATTORNEY GENERAL:

**Office of the Attorney General of FL
Crime Victims' Services**
1.800.226.6667 or 850.414.3300

<http://www.myfloridalegal.com>
Support services for crime victims in Florida. Injured crime victims are eligible for financial assistance, medical care, lost income, mental health services, funeral expenses, etc.

Links to the Circuit Courts

<http://www.flcourts.org/>

Website that provides information for all Florida Courts.

CLERK OF THE COURTS 20th CIRCUIT

<http://www.ca.cjis20.org/home/main/homepage.asp>

Serves: Charlotte, Collier, Glades, Hendry & Lee Counties.

20th Circuit Courts

Charlotte Justice Center

350 E. Marion Ave.
Punta Gorda, FL 33950
941.637.2281

Collier Government

Complex

3315 Tamiami Trail, East
Naples, FL 34112
230.252.8800

Glades Courthouse

Rt. 27, 500 Avenue J
Moore Haven, FL 33471
863.946.6031

Hendry Courthouse

25 E. Hickpochee Ave.
LeBelle, FL 33935
863.675.5217

Lee Justice Ctr.

1700 Monroe St.
Ft. Myers, FL 33901
239.533.1700

Lee Gov't Ctr.

1039 SE 9th Place
Cape Coral, FL 33950
239.533.7101

CLERK OF THE COURTS 10TH CIRCUIT

<http://www.jud10.flcourts.org/>

Serves: Hardee, Highlands & Polk Counties.

Hardee County

417 W. Main St.
Wauchula, FL 33873
863.773.4172

Highlands County

430 S. Commerce Ave.
Sebring, FL 33870
863.402.6565

Polk County

Lakeland Branch
930 E. Parker St.
Lakeland, FL 33801

Polk County

255 N. Broadway Ave.
Bartow, FL 33830
863.534.4000

Polk County

Winter Haven Branch
3425 Lake Alfred Rd.
Winter Haven, FL 33881
863.401.2400

CLERK OF THE COURTS 12TH CIRCUIT

<http://www.jud12.flcourts.org/>

Serves: Desoto, Manatee & Sarasota Counties.

DeSoto County

115 East Oak St.,
Arcadia, FL 34266
863.993.4878

Manatee County

1051 Manatee Ave. W.
Bradenton, FL 34205
941.7493600

Sarasota Count

Main Courthouse
2002 Ringling Blvd.
Sarasota, FL 34237
941.861.7800

Sarasota County

Justice Center
2071 Ringling Blvd.
Sarasota, FL 34237
941.861.7800

South County

4000 S. Tamiami Trail
Venice, FL 34293
941.861.7770

OTHER LEGAL SERVICES

FL Dept. of Revenue/Child Support Enforcement

1.800.622.5437 (M-F 7:30am – 6:00pm)

<http://dor.myflorida.com/dor/childsupport/>

Services for child support enforcement. No fees. Listing for all local offices in FL. and information for other state contacts. Office hrs. 8am-5pm.

Charlotte County

1649 Tamiami Trail, Suite 1A
Port Charlotte, FL 33948-1019

Collier County

3845 Beck Blvd. Ste. 811
Naples, FL 34114

Desoto County

10 S. Desoto Ave. Ste. D
Arcadia, FL 34266-3963

Glades & Hendry Counties

953 W. Sugarland Hwy.
Clewiston, FL 33440-2705

Hardee/Highlands Counties

3200 US Hwy. 27, Ste. 401
Sebring, FL 33870-5490

Lee County

2830 Winkler Ave., Ste. 112
Ft. Myers, FL 34748-3288

Manatee County

1115 Manatee Ave. W
Bradenton, FL 34205-7816

Sarasota County

1991 Main Street
Sarasota, FL 34236-5934

FloridaLawHelp.org

<http://floridalawhelp.org>

A guide to free, low-cost legal aid and services in Florida. Many legal forms and informative brochures available.

FL Rural Legal Services, Inc.

3210 S. Cleveland Ave.
Ft. Myers, FL 33402
239.334-4554

**Serves: Charlotte, DeSoto, Glades,
Hendry, and Lee Counties**

<http://frls.org/>

Non-profit agency that provides **free civil legal** assistance to indigent, low-income elderly and migrant workers. Services include: housing issues, labor/employment, education, civil rights, family law, social security/public benefits, elder law and family law.

Florida Justice Institute

3750 Miami Tower
100 SE Second Street
Miami, FL 33131-2309
905.358.2081 or 1.888.358.2081

<http://www.floridajusticeinstitute.org/>

Non-profit public interest law firm that conducts civil rights litigation and advocacy in the area of prisoners' rights, housing discrimination, disability discrimination, and other areas that impact the lives of Florida's poor and disenfranchised.

Lee County Legal Aid Society, Inc.

2211 Widman Way, Suite 600
Ft. Myers, FL 33901
239.334.6118

<http://www.leecountylegalaid.org/>

Agency represents low-income clients with minor children (at least 200% of Federal Poverty Level) in matters of family law. Pre-screening is recommended. Clients are responsible for filing fees, court costs and expert witnesses.

Gulfcoast Legal Services, Inc.

430 12th Street West (Old Main)
Bradenton, Florida 34205
941-746-6151
1750 17th Street, Building I
Sarasota, Florida 34234
941-366-1746

<http://www.gulfcoastlegal.org>

Agency handles emergency services, housing/eviction/foreclosure issues, domestic violence, family law, elder law/senior services, and immigration.
Serves: Manatee and Sarasota Counties.

Heart of Florida Legal Aid Society

Main Office (Polk County)
550 E. Davidson Street
Bartow, FL 33830
863.519.5663
Highlands County Courthouse
430 S. Commerce Ave.
Sebring, FL 33870
863.402.6983

<http://www.hofla.org/>

Provides services for family law (including divorce, paternity/child custody, and related matters), domestic violence, and immigration (focusing on victims of domestic violence or violent crimes), in **Hardee, Highlands and Polk Counties.**

Legal Aid Service of Collier County

4125 Tamiami Trail East
Naples, FL 34112
239.775.4555
239.657.7442 (Immokalee)

<http://www.collierlegalaid.org/contact/>

Services provided: domestic violence & family law, children in dependency court, public benefits for the elderly, veterans & the disabled, immigration assistance, foreclosure defense, and tax assistance.

Stateside Legal.org

<http://statesidelegal.org>

Legal help for military members, veterans and their families

VineLink.com

Florida Statewide Service:
1.877.846.3435

<http://www.vinelink.com/>

24/7/356 online resource that provides free and confidential status information on offenders in the custody of FL DOC or any county jail.

1.866.847.1298 (TTY)

Automated inmate notification service provided by phone, email or TTY regarding any status changes.

SENIOR SERVICES (8)

See *Emergency and Employment Services* section.

AARP Foundation/Florida

200 West College Ave.
Tallahassee, FL 32301
1.866.595.7678

<http://www.aarp.org/states/fl/>

Supports and initiates programs to benefit seniors (50+). Publishes information booklets. Other services: pharmacy, group health insurance, investment program, auto insurance, travel service, legal services directory, etc. **AARP Tax-Aide Program** provides free tax counseling/preparation.

Dr. Piper Center for Social Services, Inc.

2607 Dr. Ella Piper Way
Ft. Myers, FL 33916
239.332.5346

<http://www.drpipecenter.org/programs>

Programs for seniors: senior employment, senior companion, community connections and foster grandparents.

FL Dept. of Children & Families

Adult Protective Services
1.800.962.2873 (abuse reporting)

<http://www.dcf.state.fl.us/programs/aps>

Agency charged with protecting vulnerable adults (seniors and those with disabilities) from being harmed.

FL Dept. of Elder Affairs

1.800.963.5337 (Elder Helpline)
1.800.962.2873 (Abuse Reporting)
1.888.895.7873 (Legal Helpline)

<http://www.elderaffairs.state.fl.us/index.php>

State agency responsible for administrating human service programs to the elderly. **Consumer Resource Guide** lists local agencies assisting the elderly by county.

Lead county agencies that provide case mgt. and in-home services:

Charlotte County
Charlotte Co. Dept. of Human Services
512 E. Grace St.
Punta Gorda, FL 33950
941.833.6500

Collier County
Collier Co. Housing & Human Services
3050 N. Horseshoe Dr.
Naples, FL 34104
239.774.8443

DeSoto/Sarasota Counties
Senior Friendship Ctrs. Inc.
1888 Brother Geenan Way
Sarasota, FL 34236-1718
941.955.2122
941.584.0075 (Venice)

Glades/Hendry Counties
Hope Connections
60 Calhoun Street
Ft. Myers, FL 33901
239.985.6400

Hardee/Highlands Counties
Nu-HOPE Elder Care Services
6414 US Hwy. 27 South
Sebring, FL 33876
863.382.2134
863.773.2022 (Wachula)

Lee County
Senior Friendship Centers, Inc.
3600 Evans Ave.
Ft. Myers, FL 33901
239.275.1881

Manatee County
Manatee County Community Services Dept.
1112 Manatee Ave.
West Bradenton, FL 34205
941.749.3030

FL Association of Senior Centers

850.891.4007

<http://www.floridaseniorcenters.org>

Listing for all Senior Centers in Florida.

Meals on Wheels- America

<http://www.mealsonwheelsamerica.org/>

Find your local meals-ono-wheels provider by zip code.

Medicare Hotline

1.800.633.4227

<http://www.medicare.gov>

Website for Medicare information. Publications available in large print, Spanish, audio-tape, and Braille.

SHINE (Serving Health Insurance Needs of Elders)
1.800.963.5337

<http://www.floridashine.org>
Program provides insurance assistance for elder Floridians to include: educational materials and free unbiased insurance counseling.

SNAP Food Assistance for Seniors
1.800.963.5337

<http://www.agingflorida.net/downloads/snap.pdf>
New project allows eligible seniors to apply for food assistance over the phone.

TELEPHONE SERVICES (9)

Telephone Services Assistance/Link-Up Florida and Lifeline Assistance Program
1.800.540.7039
Assurance Wireless/ Virgin Mobile
1.888.321.5880

<http://www.psc.state.fl.us/utilities/telecomm/lifeline/engbrochure.aspx>
Telephone service assistance for low-income customers. Gives a credit of at least \$9.25 per month on local phone bills. Qualification requirements.
<http://www.assurancewireless.com>
Free cell phone for low-income households in Florida. Provides 250 free minutes of wireless voice service monthly to eligible customers.

SafeLink Wireless
1.800.723.3546

<http://www.safelinkwireless.com>
Free cell phone for low-income households. Provides 250 free monthly minutes to eligible customers

TRANSPORTATION (10)

FL Commission for the Transportation Disadvantaged/Lee County
1.800.983.2435 (Helpline)

<http://www.dot.state.fl.us/ctd/contacts/ctcsbycounty.htm>
Agency ensuring the availability of efficient, cost-effective, and quality transportation services for disadvantaged persons (elderly, disabled, those with low-incomes). Community Transportation Coordinator information by county is available online.

FL Public Transportation

<http://www.publictransportation.org>
Listing of public transportation by county.

Goodwill Industries of SW FL Four Wheels for Work
5100 Tice Street
Ft. Myers, FL 33905
239.823.7927

<http://www.goodwillswfl.org/fourwheelsforwork/>
Program that provides low-income working individuals to obtain reliable transportation and become self-sufficient. Must meet requirements and reside in Lee County.

Good Wheels, Inc.
10075 Bavaria Road
Ft. Myers, FL 33913
239.768.2900 or 1.800.741.1570

<http://www.goodwheels.org/services.html>
Provides transportation for the disabled, disadvantaged and the general public in Lee, Glades and Hendry Counties. Services for ambulatory passengers as well as those in wheelchairs and on stretchers. Call 72 hrs. in advance for Medicaid trips and 24 hrs. in advance for disadvantaged trips.

Lee County Transit/LeeTran
3401 Metro Pkwy. (Headquarters)
Ft. Myers, FL 33901
239.533.8726
239.533.0300 (Passport/ADA)

<http://rideleetrans.com/>
Public transit system that serves Lee County. It operates 18 bus routes; a paratransit **service for the disabled call Passport**; and an employer vanpool program. Information regarding bus schedules and fares are available online. Senior/disabled discounts available.

TO ACCESS ADDITIONAL COMMUNITY RESOURCE GUIDES GO TO: <http://salvationarmycorrections.org>

*Local libraries provide access to computers and helpful resources.
With so many agencies closing, changing locations, or no longer providing many services, it is advisable to call first.*

LINKS TO AGENCIES AND WEBSITES ARE OFFERED AS A SERVICE FOR INFORMATION ONLY. NO ENDORSEMENT IS IMPLIED